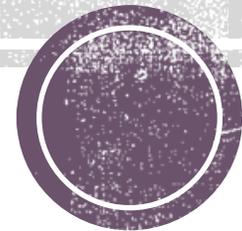
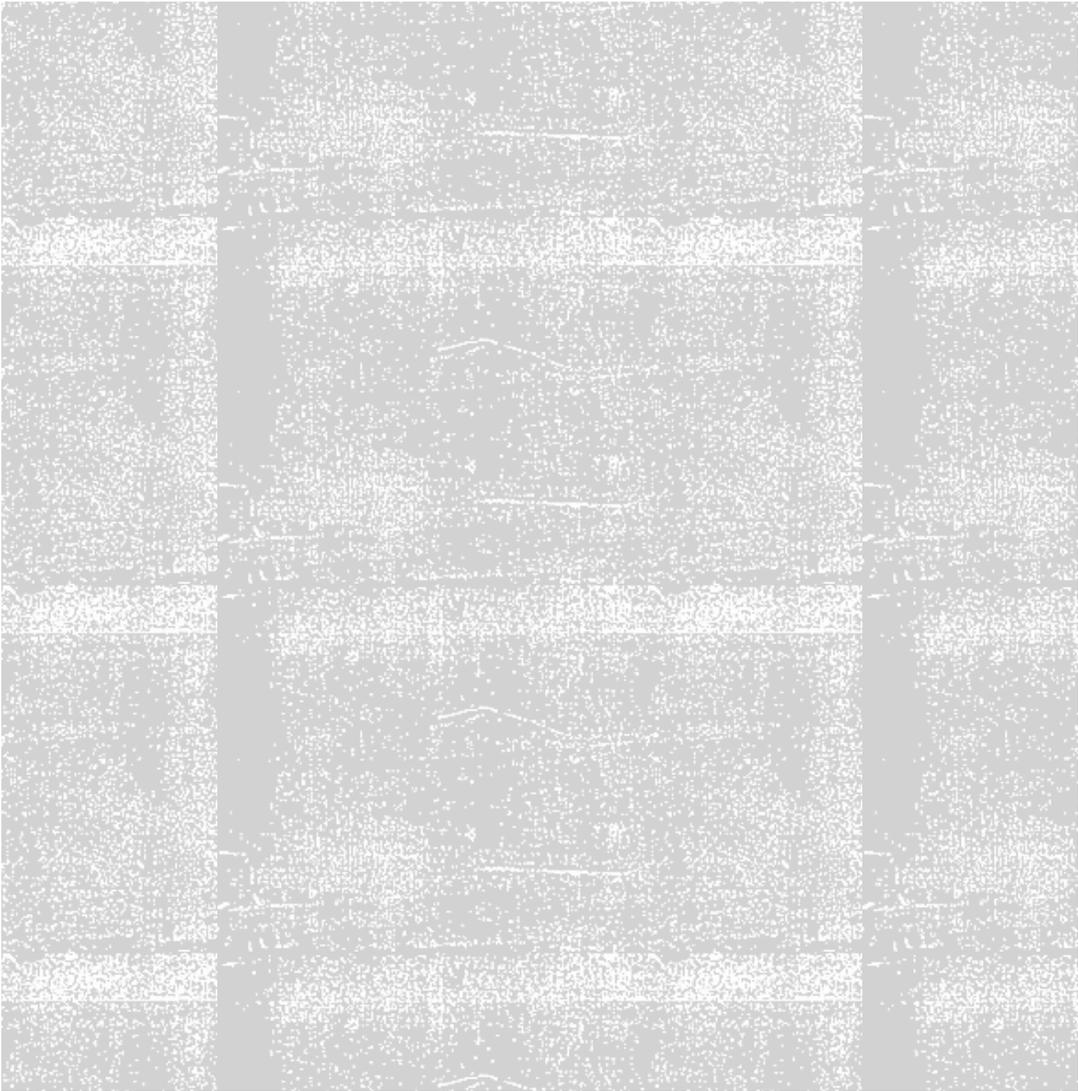


Cool things you can do in Maximo

SWMUG

February 25, 2026





- Fort Worth Innovations

Automated Calculation of Work Order Water Loss

- ❑ Automation script with formulas based on the work order Problem of BREAK or LEAK
- ❑ Required fields for formula from work order, work order spec or asset on workorder:
 - ❑ Custom WO fields: Discharge Start and Stop Date and time, Low Pressure Date and time
 - ❑ WO Specs Holesize, Pipe Diameter
 - ❑ Line Pressure from assets current pressure plane or default
- ❑ Calculation:
 - ❑ Time before reported
 - ❑ Break or Leak
 - ❑ Failureclass on WO
 - ❑ Line Pressure
 - ❑ Flow Rate
 - ❑ Loss before reported
 - ❑ Loss after reported
 - ❑ Total Water Loss
- ❑ Override fields

Quick Reporting Specs/Customer Tasks/Children/Followup/Damage **Water Audit** Map

Work Order: 26-22270 > 10" PVC MAIN BREAK Status: WCC Work Order Change Date: 2/16/26 8:21 AM Water Loss Calculation Date: 2/13/26 10:57 PM

Work Order Data

Workorder Spec Area of Holesize (SQIN)
1.5

Workorder Spec Diameter (IN)
10.000

Problem Code
BREAK

Cause
SPLITTING

Discharge Start
2/12/26 4:20 PM

Low Pressure Start
2/12/26 6:15 PM

Discharge Stopped
2/12/26 6:30 PM

Classification
WFO_WATER

Flushing/Tank Cleaning - Unbilled Authorized Consumption
15,775.0

Auto Calculated Data

Values update on save while WO is in progress (until QAC)

Line Pressure (PSI) - Defaults to Asset Pressure Plane Average or 72
70

Total Minutes before Water Loss Reported
360

Water Discharge Flow Rate (GPM)
381

Estimated Water Loss before Break Reported (Gallons)
137,317

Estimated Water Loss after Break Reported (Gallons)
48,190

Total Water Loss (Gallons)
185,508

Asset Data

Current asset specs may differ from the specs at the time water loss was calculated.

Asset Classification
GISWATMAINLI

Asset Spec Diameter (IN)
10.000

Asset's Current Pressure Plane
WS2

Asset's Current Average Line Pressure
70

Manually Calculated Data

Historical Workorder Spec - Estimated Water Loss after Reported

Line Pressure (PSI) QA Override

Water Loss before Reported - QA Override (Gallons)

Water Lost after Break Reported QA Override



Automated notifications of 811 line locate expirations using Maximo Escalations and notifications

- ❑ Work Order work logs types: Emergency, routine, remark, survey
- ❑ Based on the last log action date (custom field) more than 11 days
- ❑ Notify WO owner and WO responsibility group with roles

Escalation Communication Log

Escalation: FTW_811_EXPI FTW-Notify owner and MRC when locate window has expired for

Applies To: WORKORDER

Condition:

```
status in ('NEW',RTP,RTW,RTA,RTS,PHLD,WOW,HLD) and
wonom in (select recordkey from worklog wl where wl.LOGTYPE in
('811EMER_NOTIFICATION','811RE-MARK_NOTIFICATION',
'811ROUTINE_NOTIFICATION','811SURVEY_NOTIFICATION')
and FTW_ACTIONDATE < GETDATE() - 11
and WL_FTW_ACTIONDATE =
(select MAX(FTW_ACTIONDATE) from WORKLOG WL2
where WL2.recordkey = wonum
and WL2.LOGTYPE in
('811RE-
MARK_NOTIFICATION','811ROUTINE_NOTIFICATION','811SURVEY_NOT
IFICATION','811EMER_NOTIFICATION')))
```

Site: [Search] Active?

Organization: [Search] Schedule: 1d,0,0,5,* * * * *

Create Successful Execution Entry?

Last Run Time: 2/23/26 5:00 AM

Calendar Organization: [Search]

Calendar: [Search]

Shift: [Search]

Validation Results

Escalation Points (1 - 2 of 2)

Escalation Point	Elapsed Time Attribute	Elapsed Time Interval	Interval Unit of Measure	Organization	Calendar
1					
2					

1 - 2 of 2

Actions Notifications

Notifications (1 - 1 of 1)

Template	Role/Recipient	Subject
FTW_811EXP		TEST Line Locate Expiring for WO :WONUM



Automated notifications of 811 line locate expirations using Maximo Escalations and notifications

Meter Readings **Log** Failure Reporting Add Storeroom Items / Misc. Materials Add Warehouse Items Crew Labor and Tools

Work Log Email Log

Work Logs (1 - 5 of 5)

Record	Type	Confirmation No.	Log Action Date	Log Entry Date
25-61730	TPW_NOTIFIC		4/22/25 6:18 AM	4/22/25 6:18 AM
25-61730	811EMER_NOTI	2561200683	4/22/25 5:59 AM	4/22/25 5:59 AM

Details

Record: 25-61730

Confirmation No.: 2561200683

Log Action Date: 4/22/25 5:59 AM

Created By: VNEWMAN

Log Entry Date: 4/22/25 5:59 AM

Changed By: VNEWMAN

Summary: EMERG GTE

Details:

Font: Size: Format: None

Type: 811EMER_NOTI Emergency Line Locates

Actions **Notifications**

Notifications (1 - 1 of 1)

Template	Role/Recipient
FTW_811EXP	FTW_WO_OWN, FTW_WOMRC

Details

Template: FTW_811EXP

Role/Recipient: FTW_WO_OWN, FTW_WOMRC

Subject: Line Locate Expiring for WO :WONUM

Message:

Font: Size: Format: None

It has been 11 days since the last line locate notification for work order :WONUM and this work order is still open.

Role

Role: FTW_WO_OWN FTW - Work Order Owner

Type: A set of data relate

Object: WORKORDER

Value: :owner

Parameter:

E-mail?

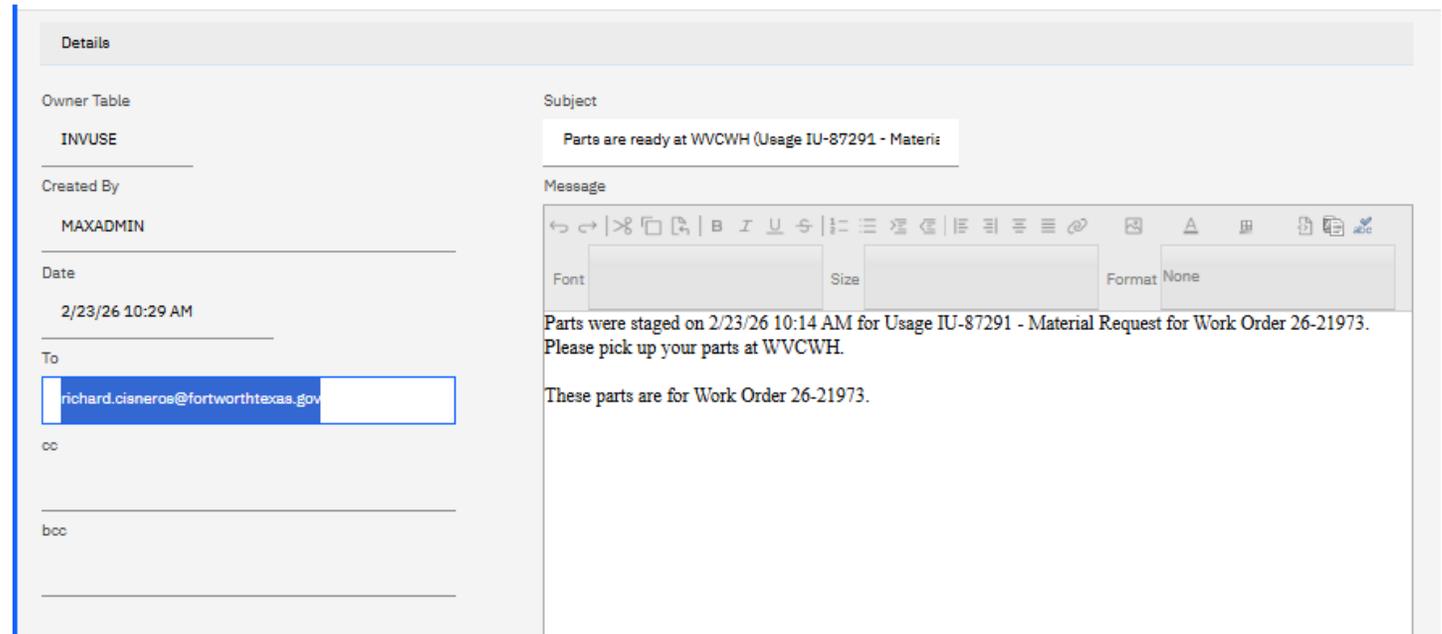
Broadcast?



Culture change with Parts Requisition Fulfillment and Pickup using Escalation, Notifications and synonym statuses

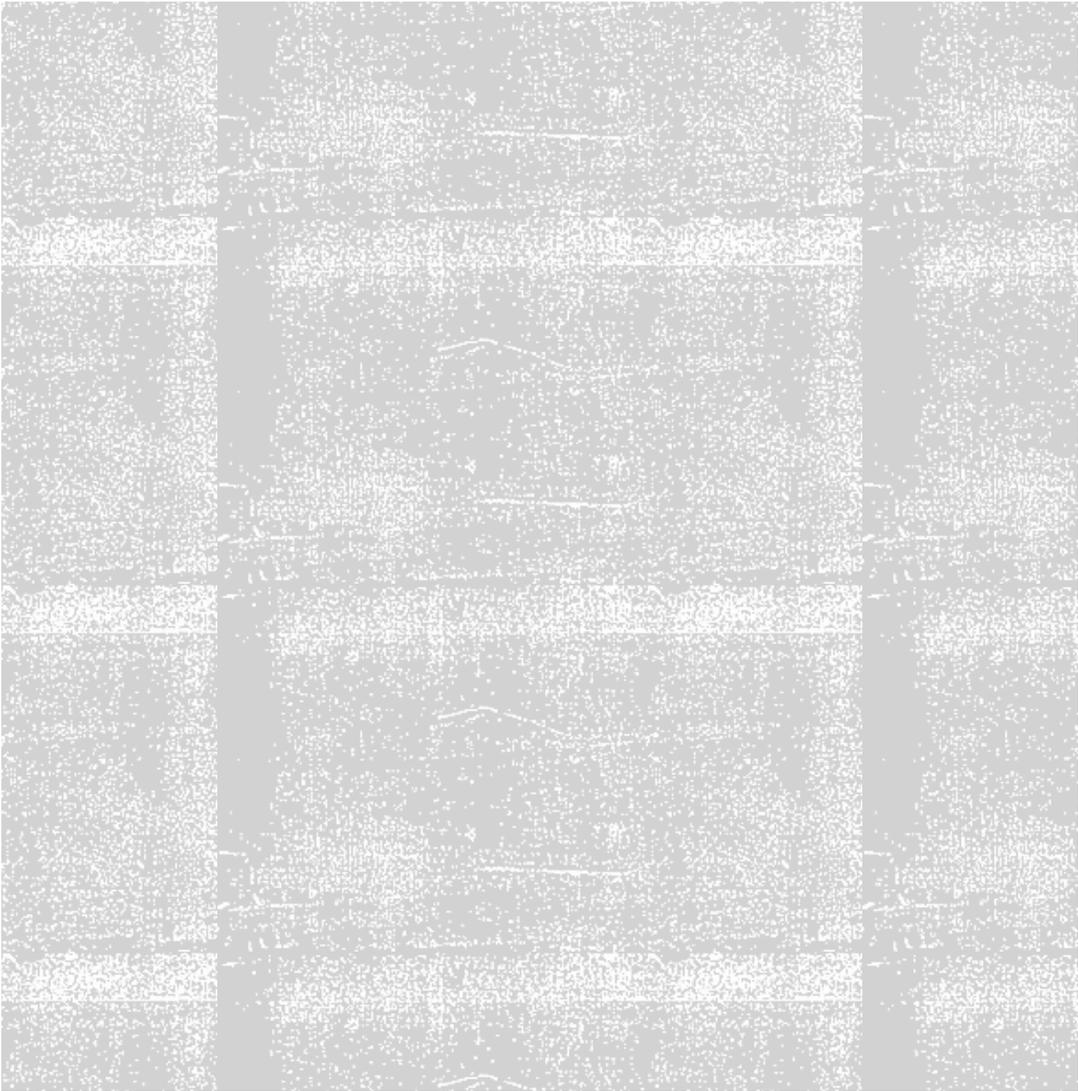
- ❑ Synonym Statuses indicating Staged
- ❑ Notification to IU Requestor and Issue to persons

Requestors no longer standing at the warehouse waiting for parts to be fulfilled. Notified when staged and ready for pickup.



The screenshot displays an email notification interface. On the left, the 'Details' section includes: Owner Table (INVUSE), Created By (MAXADMIN), Date (2/23/26 10:29 AM), To (richard.cianeros@fortworthtexas.gov), cc, and bcc. On the right, the 'Subject' is 'Parts are ready at WVCWH (Usage IU-87291 - Material Request)'. The 'Message' section contains a rich text editor with the following content: 'Parts were staged on 2/23/26 10:14 AM for Usage IU-87291 - Material Request for Work Order 26-21973. Please pick up your parts at WVCWH. These parts are for Work Order 26-21973.'





- City of Dallas Facilities and Real Estate Management Reports
- Labor Reporting

Labor reporting can give you insights into where your team is spending their time, how frequently they access the system and how accurately they are reporting their activities

BSD Labor Report

Total(Regular Hours): 1399:30
 Total(Premium Pay Hours): 191:00

Labor: ALBERT.EARL

Total(Regular Hours): 68:00
 Total(Premium Pay Hours): 00:00

Premium Pay Hours	Regular Hours	Start Date	Reimbursable	Work Order	Description	Description
00:00	01:00	2/2/26	Y	26-16578	FUNDED - Hang framed City Council group photo in 5FS Hallway	City Hall (36001)
00:00	04:00	2/2/26	N	26-16795	Re	City Hall Doors and Windows
00:00	02:00	2/2/26	N	26-16797	See	City Hall Doors and Windows
00:00	04:00	2/3/26	N	26-16797	See	City Hall Doors and Windows
00:00	04:00	2/3/26	N	26-16795	Re	City Hall Doors and Windows
00:00	01:00	2/4/26	Y	25-111248	FUNDED - Rm 115 Mount TV on wall in room & make a key copy.	FRM OCMC (60064)
00:00	04:00	2/4/26	N	26-16795	Re	City Hall Doors and Windows
00:00	02:00	2/4/26	N	26-17994	1CN; adjust closer on electrical room.	City Hall Doors and Windows
00:00	04:00	2/5/26	N	26-16795	Re	City Hall Doors and Windows
00:00	05:00	2/6/26	N	26-16795	Re	City Hall Doors and Windows
00:00	02:00	2/9/26	N	26-17994	1CN; adjust closer on electrical room.	City Hall Doors and Windows
00:00	04:00	2/9/26	N	26-16795	Re	City Hall Doors and Windows
00:00	02:00	2/9/26	Y	25-111248	FUNDED - Rm 115 Mount TV on wall in room & make a key copy.	FRM OCMC (60064)
00:00	03:00	2/10/26	N	26-17994	1CN; adjust closer on electrical room.	City Hall Doors and Windows
00:00	01:00	2/10/26	N	26-16795	Re	City Hall Doors and Windows
00:00	01:00	2/10/26	N	26-16797	See	City Hall Doors and Windows
00:00	02:00	2/10/26	Y	25-111248	FUNDED - Rm 115 Mount TV on wall in room & make a key copy.	FRM OCMC (60064)
00:00	02:00	2/11/26	N	26-15145	Plaza - Graffiti Abatement (Photo Attached)	City Hall (36001)
00:00	04:00	2/12/26	N	26-15145	Plaza - Graffiti Abatement (Photo Attached)	City Hall (36001)
00:00	02:00	2/13/26	N	26-22543	Repair carpet; 7th floor blue	City Hall Flooring
00:00	02:00	2/17/26	Y	26-21505	FUNDED - 2AN Need a key made for #988 cabinet lock	City Hall (36001)
00:00	02:00	2/17/26	N	26-22543	Repair carpet; 7th floor blue	City Hall Flooring
00:00	01:00	2/18/26	Y	25-111248	FUNDED - Rm 115 Mount TV on wall in room & make a key copy.	FRM OCMC (60064)
00:00	02:00	2/18/26	N	26-25261	4CN; needing assistance opening a conference door that is locked	City Hall Interior Doors
00:00	01:00	2/18/26	N	26-24717	5DS; The window blinds in my office have fallen down and need to be put back up. Could someone from	City Hall (36001)
00:00	02:00	2/19/26	N	26-25875	5DN; repair carpet	City Hall Flooring
00:00	02:00	2/19/26	N	26-25340	6DN; Door not closing all the way. Unauthorized customers entering the suite.	City Hall Interior Doors
00:00	02:00	2/19/26	N	26-24717	5DS; The window blinds in my office have fallen down and need to be put back up. Could someone from	City Hall (36001)



The Tech Report Card allows you to 1) see the work orders assigned to team members as they see them on their Worker start center and 2) work orders owned by that employee that have recently been Completed or are in COMP-ND and could benefit from a supervisor's review. This report also shows how much labor has been applied to all work orders

Tech Report Card

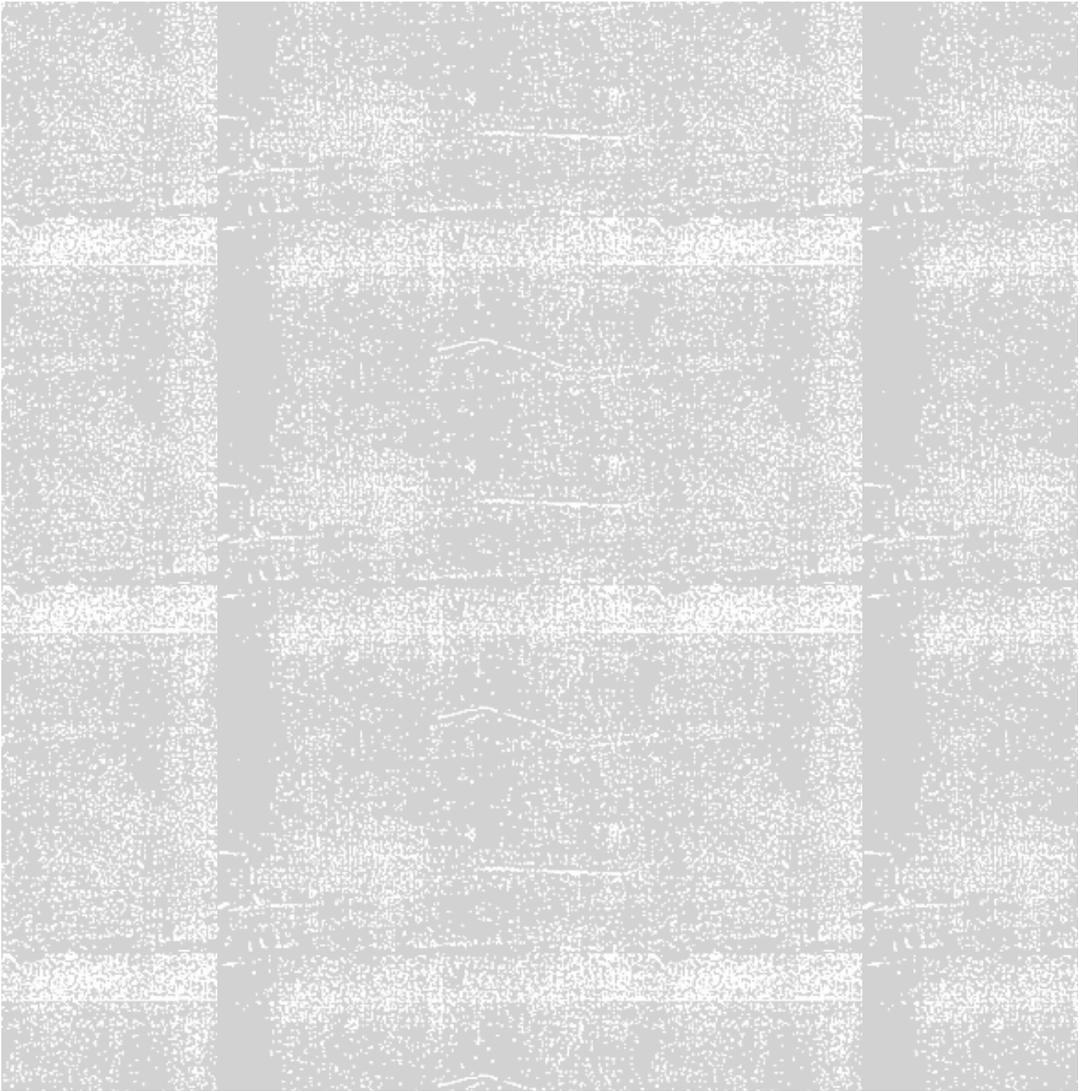
Total(Actual Labor Hours): 9388:45

Owner: AARON.BODE

Total(Actual Labor Hours): 119:00

Work Order	Description	Description	Priority	Reported Date	Actual Labor Hours	Status	MRC
24-35018	FUNDED - Replace damaged door it has come apart and repaint	Fire Station 03 (91103) ARTS	1	2/2/24	10:54:34 AM	19:00	COMP-ND ARTSCARP
25-19660	FUNDED - OHD #27 Repairs to door damages - Bottom panels on shop door #27 damaged, please repair.	Central Service Center Garage Overhead Doors	1	3/4/25	11:11:52 AM	01:00	COMP-ND ARTSCARP
25-52849	FUNDED - Central Garage Door #24 Inoperable	Central Service Center Building A Overhead Doors	1	6/17/25	3:40:34 PM	01:00	COMP-ND ARTSCARP
25-58265	Radio Shop Overhead Door Repair - East Entry	Radio Shop/Communications Building Overhead Doors	2	7/7/25	2:37:57 PM	00:00	COMP-ND ARTSCARP
25-61056	Library Exterior Door Stuck	South Dallas Cultural Center Doors and Windows	2	7/16/25	7:56:28 AM	05:00	COMP-ND ARTSCARP
25-65004	FUNDED - Bay door #26 has panels bowed out and they hit the building when opened.	Central Service Center Garage Overhead Doors	1	7/29/25	2:58:06 PM	01:30	COMP-ND ARTSCARP
25-97013	Attempted break in Majestic front door glass need securing	Majestic Theater Exterior Doors	2	11/3/25	7:50:04 AM	01:00	COMP-ND ARTSCARP
25-97023	CRACKED GLASS PUSHED IN WITH WOOD FRAME FRONT HALLWAY WINDOW; NEXT TO PATRONS ENTRY; UNABLE TO SECUR	Majestic Theater (79015)	2	11/3/25	8:25:43 AM	03:00	COMP-ND ARTSCARP
25-100253	Wheel has come off overhead door. Radio communication Bldg.	Radio Shop/Communications Building Overhead Doors	2	11/14/25	11:56:10 AM	03:00	COMP-ND ARTSCARP
25-103939	Leak that appears to be from weather in mechanical floor IT room, went through floor and dripped thr	Moody Performance Hall Roofing	2	11/20/25	9:30:01 AM	01:00	COMP-ND ARTSCARP
25-103972	Vendor- Replace Door Weather Stripping on Exterior Doors	Moody Performance Hall Exterior Doors	2	11/20/25	12:31:50 PM	05:00	COMP-ND ARTSCARP
25-112899	THE LATCHING MECHANISM ON THE BACK DOOR WHERE SIGNS ARE PICKED UP HAS MALFUNCTIONED AND DOOR WILL NO	Traffic Signs and Streets Field Operations (77002)	1	12/12/25	11:41:41 AM	04:00	WORKHOLD EASTCARP
25-116166	Please replace damaged tiles in the pictures provided near the front office desks.	Central Service Center Garage Offices Ceilings	2	12/18/25	12:05:43 PM	01:30	WORKHOLD EASTCARP
26-3306	The exit door is not operating properly, the door will not open.	Radio Shop/Communications Building Exterior Doors	2	1/6/26	11:32:03 AM	29:30	COMPLETE EASTCARP
26-3866	Vendor -Suite 500 Bay door needs manual release repaired.	Dallas Fire Rescue Dept. Interior Doors	2	1/7/26	7:38:08 AM	12:00	COMP-ND ARTSCARP
26-6771	Ms Charlene Creag in EFM needs keys for her new file cabinet	FRM Offices and Warehouse Structural	2	1/13/26	11:09:12 AM	03:00	COMP-ND EASTCARP
26-11055	FUNDED - Repairs to drywall.	Dallas Fire Rescue (77006)	1	1/21/26	11:22:17 AM	03:30	WORKHOLD EASTCARP
26-12110	Canton Campus - Distribute Ice Melt	FRM Offices and Warehouse (77001)	2	1/23/26	10:16:30 AM	14:30	COMPLETE ADMIN_OPS
26-12127	CUBICLE CONFIGURATION IN ADMIN AREA (DISCUSS W/BRIAN)	FRM Offices and Warehouse (77001)	2	1/23/26	10:57:29 AM	03:00	COMP-ND EASTCARP
26-12146	We would like to get rock salt/ice melt put on the entrances/ exits of the building in preparation o	City Marshall's Office/Detox (77007)	2	1/23/26	11:52:58 AM	00:30	COMP-ND CENTLABR
26-17750	Door to mop room in app bay is rotting at the bottom	Fire Station 48 Interior Doors	2	2/4/26	8:30:02 AM	07:00	WORKHOLD EASTCARP
26-25191	Need access panel put in to install clean out for plumbing system	City Marshall's Office/Detox Plumbing and Fixtures	2	2/18/26	9:28:23 AM	00:00	ASSIGNED EASTPLUM
26-25238	Wall and floor tiles in womans and mens R.R needs repairing	Park Central Service Flooring	2	2/18/26	10:33:53 AM	00:00	ASSIGNED EASTCARP





- City of Dallas Facilities and Real Estate Management Reports
- Work Order Tracking

Users Last Login Report –

Allows managers to look at several things concerning staff profiles and activity in Maximo. You can verify craft and supervisor assignment accuracy, assignment of user roles, the last date someone logged in and the total of days logged in – you just have to decide on how many days to run the report for.

In our Organization, if you have Work Order Tracking, you can run this report.

Request Page

Parameters

* Department: bsd

Division - (If multiple Depts selected you must select corresponding Div):

* Number of days to include: 30

Schedule

Immediate

At this Time

Recurring

Email

Schedule format options

Submit Cancel



BSD Employee Logins over the past 30 Days

UserID	Last Name	First Name	Title	Employee ID	Dept	Div	MRC	Craft	Craft Description	Supervisor	Last Login Date	Last Login Time	Total Days Logged In	Roles/Security
AARON.BODE	Bode	Aaron	Carpenter	118219	BSD	BSD001		50002	Carpenter	SAMUEL.JEFFERSON	2/23/26	7:59:30 AM	16	INV_REQUESTER, REQUESTER, WORKER
ALBERT.EARL	Earl	Albert	Senior Carpenter	113947	BSD	BSD001		50004	Senior Carpenter	DARREN.REYNOLDS	2/20/26	11:13:41 PM	16	INV_REQUESTER, REQUESTER, WORKER
ALICIA.EDWARDS	Edwards	Alicia	Department Program Administrator	104785	BSD	BSD001		36432	Department Program Administrator - FRM	CAROLINA.YUMET	8/20/25	9:12:40 PM	0	ACCOUNTING, EXECUTIVE, INV_APPROVER, INV_REQUESTER, RECEIVER
ANDRE.ADAWAY	Adaway	Andre	Supervisor - Facilities	127001	BSD	BSD001		31383	Supervisor - Facilities	DARRELL.HOWERTON	2/23/26	9:22:59 AM	18	ASSIGNER, INV_APPROVER, PLANNER, PO_APPROVER, RECEIVER, REQUESTER, REVIEWER, SCHEDULER, WORKER
ANTHONY.AGUIRRE	Aguirre	Anthony	HVAC Technician II	120334	BSD	BSD001		50020	HVAC Technician II	NORMAN.BUTLER	2/23/26	11:02:17 AM	18	INV_REQUESTER, REQUESTER, WORKER
ANTWOIN.JOHNSON	Johnson	Antwoin	Plumber	131066	BSD	BSD001		50010	Plumber	GREGORY.LOVE	2/23/26	8:31:42 AM	16	INV_REQUESTER, REQUESTER, WORKER
ARIS.LAURY	Laury	Aris	Crew Leader	112892	BSD	BSD001		31478	Crew Leader	DARREN.REYNOLDS	2/23/26	8:33:31 AM	6	ASSIGNER, INV_APPROVER, REQUESTER, REVIEWER, WORKER
ARMANDO.RIOS	Rios	Armando	Building Services Administrator	130636	BSD	BSD001		36565	Building Services Administrator	JOHN.JOHNSON2	2/5/26	4:46:50 AM	8	ASSIGNER, INV_APPROVER, PLANNER, RECEIVER, REQUESTER, REVIEWER, SCHEDULER, WORKER
BERNARD.HARPER	Harper	Bernard	Electrician	108637	BSD	BSD001		58512	Electrician	DARREN.REYNOLDS	2/23/26	6:59:21 AM	18	INV_REQUESTER, REQUESTER, WORKER
BRANDON.COOPER	Cooper	Brandon	Departmental Budget Analyst	136782	BSD	BSD001		18040	Departmental Budget Analyst	ALICIA.EDWARDS	1/2/25	7:07:48 PM	0	ACCOUNTING, EXECUTIVE, INV_APPROVER, INV_REQUESTER, RECEIVER
BRIAN.THOMPSON	Thompson	Brian	Assistant Director - Facilities and Real Estate Management	121416	BSD	BSD001		24849	Assistant Director - Facilities and Real Estate Management	JOHN.JOHNSON2	2/23/26	12:21:00 PM	18	ASSET_MANAGER, DIVISION_VIEWER, EXECUTIVE, INV_APPROVER, PO_APPROVER, RECEIVER, REVIEWER, WORKER
CAROLINA.YUMET	Yumet	Carolina	Assistant Director - Facilities and Real Estate Management	115691	BSD	BSD001		24849	Assistant Director - Facilities and Real Estate Management	JOHN.JOHNSON2	2/20/26	3:17:06 AM	17	ASSET_MANAGER, DIVISION_VIEWER, EXECUTIVE, PO_APPROVER, RECEIVER, REQUESTER, WORKER
CATRICE.ROBISON	Robison	Catrice	Supervisor - Events	109241	BSD	BSD001		31340	Supervisor - Events	LONNIE.TAYLOR	2/23/26	9:30:09 AM	14	ASSIGNER, FREE-SR, INV_APPROVER, INV_REQUESTER, PLANNER, PO_APPROVER, RECEIVER, REQUESTER, REVIEWER, SCHEDULER, WORKER

Out of 30 days, you'd expect to see around 18-20ish total days logged in.

You might have some users that need to login infrequently, such as our Finance team.



Work Order Cost Reports

Cost reports let us see the actual costs in three areas (labor, material and services) for a population of work orders. The Maximo report calculation options allow you to roll those cost up for an overall picture.

Cost report for NMR research - labor, material, service cost totals

Total(Actual Labor Cost): 172,422.19
Total(Actual Material Cost): 83,529.99
Total(Actual Service Cost): 1,285,039.37
Total(Total amounts of all reimbursements associated with this work order): 0.00

Reported Date	Work Order	Work Description	Location	MRC	Actual Labor Cost	Actual Material Cost	Actual Service Cost	Owner	Status	Work Type	Salesforce 311 CSR No	Total amounts of all reimbursements associated with this work order	Change Date	Amount Received	Payment Received Date
10/24/25	3:39:26 PM 25-93905	FUNDED - Tenison Maintenance Barn - HVAC Inspect Unit & Ducts to determine replacement	Tenison Golf Course Equipment Building Heating, Ventilation and Air Conditioning	HVAC_BSD	70.38	0.00	0.00	NORMAN.BUTLER	WORKHOLD	PROJECT		0.00			
1/5/26	8:49:05 AM 26-2514	FUNDED- One time biohazard cleanup in men's public restroom	Timberglen Library (60033)	CUST_BSD	0.00	0.00	0.00	DANA.WILLIAMS	QACOMP	CORRECTIVE		0.00			
11/20/25	1:59:38 PM 25-103985	FUNDED - Tommie Allen Rec - ICE MACHINE replace drain line - address mold growing in display	Tommie M. Allen Park Recreation Center Ice Machines	HVAC_BSD	154.50	0.00	0.00	MARCUS.VAUGHN	QACOMP	PROJECT		0.00			
10/10/25	9:04:01 AM 25-89907	FUNDED- One time exterior biohazard cleanup	Vickery Park Branch Library	CUST_BSD	0.00	0.00	0.00	DANA.WILLIAMS	QACOMP	CORRECTIVE		0.00			
11/4/25	3:54:37 PM 25-97369	FUNDED- One time exterior biohazard cleanup near staff entrance	Vickery Park Branch Library	CUST_BSD	0.00	0.00	0.00	DANA.WILLIAMS	QACOMP	CORRECTIVE		0.00			
12/3/25	4:22:32 PM 25-107990	FUNDED- One time biohazard cleanup next to staff door	Vickery Park Branch Library	CUST_BSD	0.00	0.00	0.00	DANA.WILLIAMS	QACOMP	CORRECTIVE		0.00			
12/15/25	3:43:39 PM 25-114355	FUNDED- One time exterior biohazard cleanup	Vickery Park Branch Library	CUST_BSD	0.00	0.00	0.00	DANA.WILLIAMS	QACOMP	CORRECTIVE		0.00			

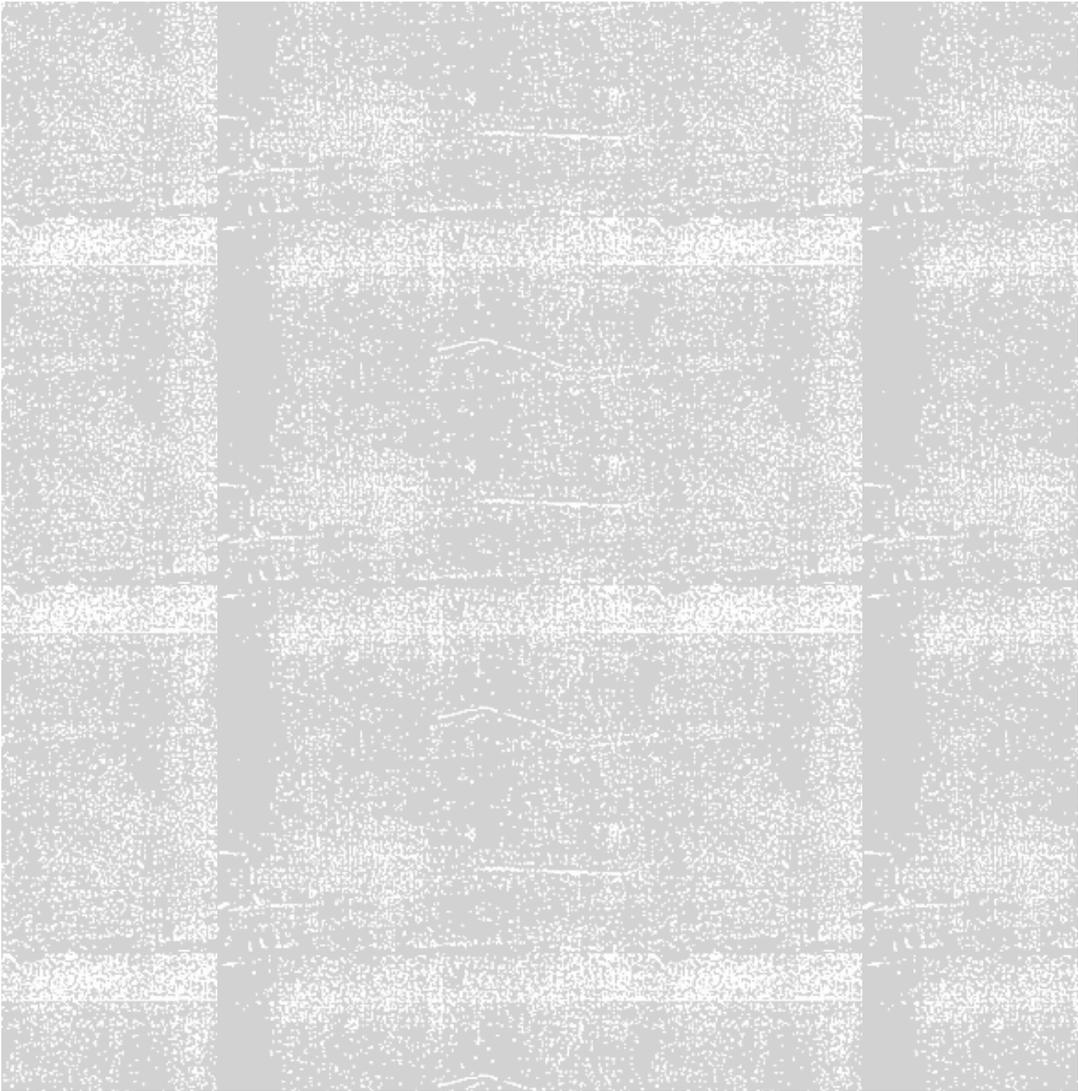


Cost report for work orders - labor, material, service cost totals

Total(Actual Labor Cost): 172,422.19
Total(Actual Material Cost): 83,529.99
Total(Actual Service Cost): 1,285,039.37
Total(Total amounts of all reimbursements associated with this work order): 0.00

Reported Date	Work Order	Work Description	Location	MRC	Actual Labor Cost	Actual Material Cost	Actual Service Cost	Owner	Status	Work Type	Salesforce 311 CSR No	Total amounts of all reimbursements associated with this work order
10/15/25 12:36:40 PM	25-91417	FUNDED - Estimate to replace/repair Big AZZ Fan	Central Service Center Garage Electrical	ARTSELEC	109.18	0.00	0.00	RODNEY.SPIVEY	COMP-ND	PROJECT		0.00
3/4/25 11:11:52 AM	25-19660	FUNDED - OHD #27 Repairs to door damages - Bottom panels on shop door #27 damaged, please repair.	Central Service Center Garage Overhead Doors	ARTSCARP	30.33	0.00	0.00	AARON.BODE	COMP-ND	PROJECT		0.00
2/10/26 12:53:28 PM	26-20925	FUNDED - Garage door #28 needs repair. The left side cable came off the drum and a roller is offtrac	Central Service Center Garage Overhead Doors	EASTCARP	68.44	0.00	0.00	AARON.BODE	QACOMP	PROJECT		0.00
11/20/23 3:02:35 PM	23-283354	Capital Project: FY23-24 DFR L1CS City Hall Kitchen Renovation	City Hall (36001)	CIP_BSD	4,602.14	0.00	0.00	EMILY.STRIBLING	PLANHOLD	PROJECT		0.00
3/19/24 3:09:37 PM	24-82578	FUNDED - L1 Blue North Old Security Rooms. Need old security file cabinet large removed, and...	City Hall (36001)	CIP_BSD	727.27	0.00	14,722.50	FILMON.WELDERIBANOS	QACOMP	PROJECT		0.00
7/1/24 3:27:54 PM	24-185244	CAP 23-24 OPS L2CS Office Space Reconfiguration	City Hall (36001)	CIP_BSD	2,948.76	298.41	430.00	EMILY.STRIBLING	COMP-ND	PROJECT		0.00
7/22/24 3:38:06 PM	24-200782	FY23-24 BCM CH 6DS Office Configuration	City Hall (36001)	CIP_BSD	4,466.86	0.00	189,920.68	LOVE.PATE	QACOMP	PROJECT		0.00
8/18/24 2:21:41 PM	24-214842	FY23-24 DBI CH 5BS Furniture Order	City Hall (36001)	CIP_BSD	1,922.00	0.00	4,442.98	EMILY.STRIBLING	COMP-ND	CORRECTIVE		0.00
9/26/24 9:13:04 AM	24-235320	CAP 24-25 SEC 5CS Office Renovation	City Hall (36001)	CIP_BSD	8,611.33	51.18	37,916.34	LOGAN.BLEASDALE	WORKING	PROJECT		0.00
12/2/24 11:42:59 AM	24-268302	FY24-25 CCX CH L1AS (311) Decompression Room Layout	City Hall (36001)	CIP_BSD	1,492.88	290.00	27,249.41	SAINIHAL.NARLAGALLA	QACOMP	PROJECT		0.00
12/17/24 7:32:42 AM	24-273719	FUNDED - 6DS Install blinds on exterior windows (Conference Rm to	City Hall (36001)	CIP_BSD	0.00	0.00	13,160.96	EMILY.STRIBLING	QACOMP	PROJECT		0.00





- City of Dallas Facilities and Real Estate Management Reports
- Purchase Orders

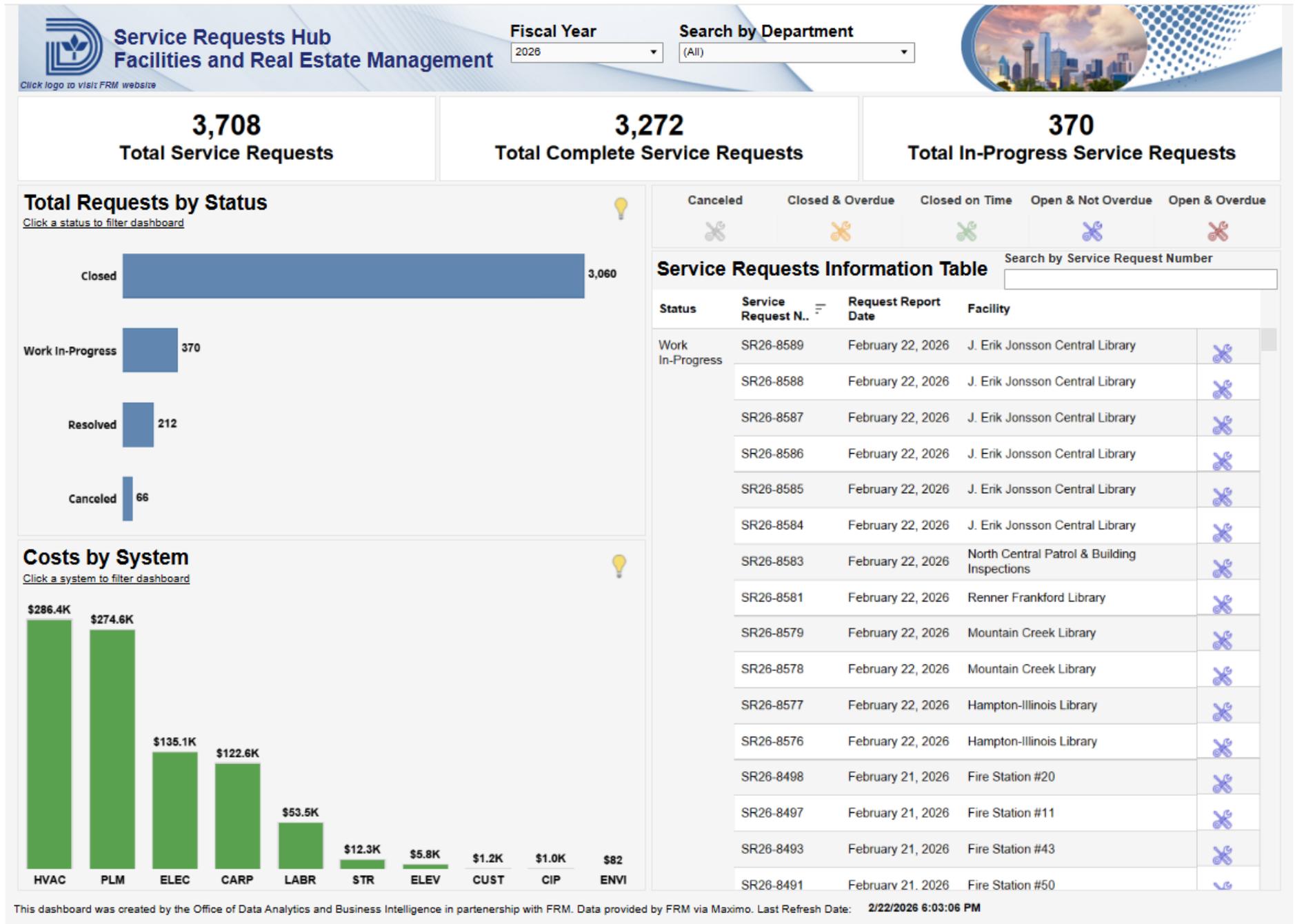
Purchase Order reports allow you to see the status of your POs and each line cost on the POs. Using Maximo report calculations, you can see the difference in the amounts of funds committed to line costs and the total amount received on work orders – which should correspond to the amount spent.

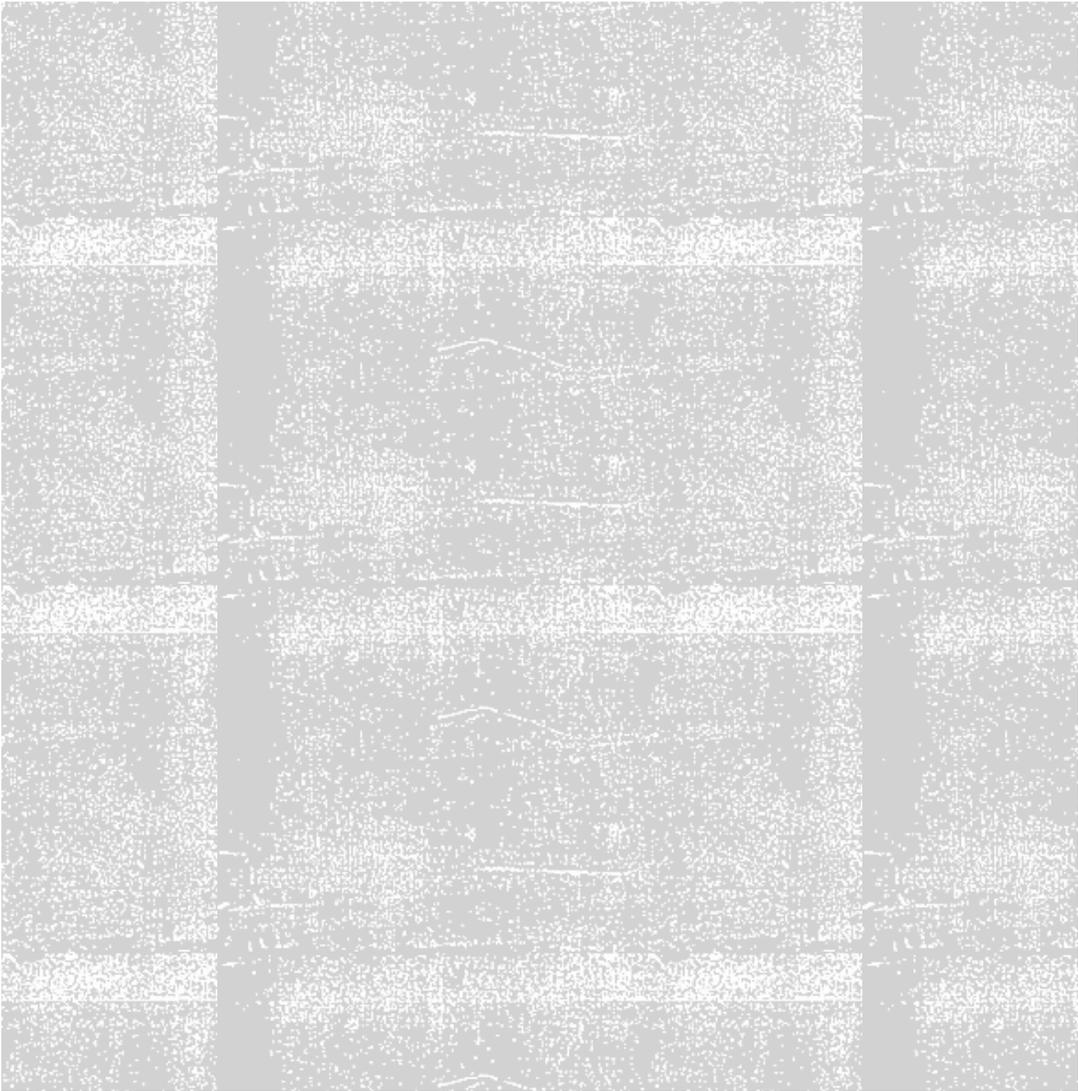
PO WO Report

Total(Line Cost):		12,870,233.85													
Total(Received Line Cost):		2,189,371.34													
PO	Bill to PO Number	Revision	Description	Status	Company	PO Manager	Requested By	Work Order	Description	Location	Reported Date	Receipts Complete	Line Cost	Received Line Cost	
PO25208	DO1187462	0	ELEVATOR CONTROL PANEL INSTALLATION	DRAFT	MX1044045	BRIAN.THOMPSON	BRIAN.THOMPSON	25-105206	ELEVATOR CONTROL PANEL INSTALL - MODERNIZATION PROJECT	M.H. Meyerson Symphony Center Elevators, Escalators and People-movers	11/25/25 8:44:22 AM	N	147,260.21	0.00	
PO22153		0	FY 23-24 Arcadia exterior ADA upgrades RSCC	DRAFT	MX1007323		DIANA.ACERO	24-35075	Capital Project - FY23-24 Arcadia Park Library ADA Upgrades - Construction	Arcadia Park Library (60023)	2/2/24 4:23:01 PM	N	281,599.57	0.00	
PO22153		0	FY 23-24 Arcadia exterior ADA upgrades RSCC	DRAFT	MX1007323		DIANA.ACERO	24-35075	Capital Project - FY23-24 Arcadia Park Library ADA Upgrades - Construction	Arcadia Park Library (60023)	2/2/24 4:23:01 PM	N	62,841.40	0.00	
PO22714		0		DRAFT	MX1021722		DIANA.ACERO	24-264914	FY24-25 FRM 3202 Canton St. Restroom ADA Upgrades	FRM Offices and Warehouse (77001)	11/19/24 4:51:43 PM	N	365,000.00	0.00	
PO22714		0		DRAFT	MX1021722		DIANA.ACERO	24-264914	FY24-25 FRM 3202 Canton St. Restroom ADA Upgrades	FRM Offices and Warehouse (77001)	11/19/24 4:51:43 PM	N	84,047.00	0.00	
PO22714		0		DRAFT	MX1021722		DIANA.ACERO	24-264914	FY24-25 FRM 3202 Canton St. Restroom ADA Upgrades	FRM Offices and Warehouse (77001)	11/19/24 4:51:43 PM	N	2,682.00	0.00	
PO25373	1142070	0	May Elevator Monthly Maintenance Pan American/ Tactical Services Mounted Police Barn	APPR	MX1047079		EDUARDO.ALDAVA	25-43264	May Elevator Monthly Maintenance Pan American/ Tactical Services Mounted Police Barn	Tactical Services, Mounted Police and Canine Squads Elevators, Escalators and People-movers	5/17/25 12:27:38 AM	Y	94.00	94.00	
PO25373	1142070	0	May Elevator Monthly Maintenance Pan American/ Tactical Services Mounted Police Barn	APPR	MX1047079		EDUARDO.ALDAVA	25-43264	May Elevator Monthly Maintenance Pan American/ Tactical Services Mounted Police Barn	Tactical Services, Mounted Police and Canine Squads Elevators, Escalators and People-movers	5/17/25 12:27:38 AM	Y	94.00	94.00	
PO25375	1142070	0	May Elevator Monthly Maintenance Hampton Library	APPR	MX1047079		EDUARDO.ALDAVA	25-43272	May Elevator Monthly Maintenance Hampton Library	Hampton-Illinois Library Elevators, Escalators and People-movers	5/17/25 12:27:42 AM	Y	78.00	78.00	
PO24051	DO 1157282, DO 1119474	0	Skyline Library - Public RR ADA Revisions (RSCC)	APPR	MX1047042	EMILY.STRIBLING	EMILY.STRIBLING	25-18531	FY24-25 LIB Skyline Library Public RR ADA Renovations	Skyline Library Plumbing and Fixtures	2/28/25 3:41:43 PM	Y	220,183.73	220,183.73	



City of Dallas uses Maximo data to populate a Tableau dashboard that tracks customer service requests. This is available to COD employees and was built in collaboration with our Analytics department. Users can filter by FY or department and can also search by sr number. You can also see costs by system for each department.





- Simple Tweaks for Awesomeness!

Sometimes simple changes make a big difference! I know I'll be looking at small areas to adjust in MAS 9 before go live!

Before

GL Accounts for CODORG ▶

GL Account	Description
▶ 0000-000-0000	Clearing Account/
▶ 0001-ATT-130	City Attorney-Litig

After

GL Accounts for CODORG

GL Account
▶ 0000-000-0000-0000
▶ 0001-ATT-1307-1101
▶ 0001-ATT-1307-2110
▶ 0001-ATT-1307-2111
▶ 0001-ATT-1307-2160
▶ 0001-ATT-1307-2170
▶ 0001-ATT-1307-2182
▶ 0001-ATT-1307-2183
▶ 0001-ATT-1307-2185
▶ 0001-ATT-1307-2190



Template: COD_IRRIG_ / Irrigation System Inspection Report Transmittal

Created By: NANCY.LERNI

Status: ACTIVE

Applies To: WORKORDEF

Date: 4/3/25 10:24 AM

Attachments

Accessible From: ALL

Track Failed Messages?

Comm Log Entry?

Subject: Irrigation Evaluation Report

Message: [Rich text editor toolbar with icons for undo, redo, bold, italic, underline, strikethrough, bulleted list, numbered list, indent, outdent, link, unlink, insert image, insert video, insert audio, insert table, insert link, insert text, abc]

Template Details

To: CODSREMAIL

cc:

bcc: elizabeth.martinez@dallas.gov

Send From: :OWNERPERSON.primaryemail

Reply To: :OWNERPERSON.primaryemail

Good afternoon :ORIGTICKET.cod_customer_name,
It was a pleasure to speak with you and to have the opportunity to evaluate your irrigation system on :actstart. I have attached your evaluation report for work order :wonom. If you have any questions or need further clarification please feel free to call or e-mail.
We are grateful for the opportunity to provide you with an irrigation evaluation. We would love your feedback on our service. Please take a moment to fill out this brief survey: [Survey Link](#)
Thank you,
:OWNERPERSON.displayname_longdescription

Communication Template Development continues...

This is an example of what our water department uses to communicate to customers when irrigation systems have been evaluated.



Operational dashboard

Page last updated: 11/19/25 2:43:15 pm

Asset Manager | **Maintenance Supervisor T5** | Defect management (Civil Infrastructure) | Maintenance Manager | Maintenance Supervisor | Total cost of maintenance(Apptio AddOn)) | MASTERMind | Reliability DPW Engineer

Public

Open Work Orders Waiting Approval

▲ Over target by 963.00

988

▼ 5.27% from last refresh

Favorites

[Assets](#)

[Inventory](#)

[Work Order Tracking](#)

[Create Service Request](#)

Quick actions

[Open WO Work Orders](#)

Health of Assets for PM Approved Work

▲ Under target by 23.00

67

▲ 100% from last refresh

Average Emergency Completion Time

✔ Under target by 95.00

0

0% from last refresh

Overdue PM Work

▲ Over target by 386.00

391 work orders

▲ 0.51% from last refresh

CM Work Orders DPW

✔ Under target by 4.00

896 Work Orders

▲ 0.34% from last refresh

PM Work Orders DPW

▲ Over target by 73.00

373 Work Orders

▲ 0.00% from last refresh

EM Work Orders DPW

▲ Over target by 298.00

798 Work Orders

▲ 0.13% from last refresh

Work queues

Last updated on 11/19/25 2:43:30 pm

<input type="checkbox"/>	Asset	Description	Location	Status	Work Order	Priority
<input type="checkbox"/>	AH0016C	AH0016C proble	PUMPHOUSEI	APPR	W246849__C	4
<input type="checkbox"/>	AH0010NI		PUMPHOUSEI	APPR	W246897__NE	4

Work queues

Last updated on 11/19/25 2:43:30 pm

Work que...	Descripti...	Count	Priority
MISSING CR...	Missing critical	450	2
MISSING EX...	Missing expect	961	2

