

Maximo 7.6.1.x End of Support – 9/30/2025 ;<3 months to go; Are you ready?



WE ARE
Naviam

The asset management journey.
Streamlined.



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[IBM Champion 2024/2025](#)

[User choice award for Best Maximo Community Contributor for 2025 – sponsored by Maven](#)



Agenda – MAS Navigation for the Maximo 7.6.x user

- Summary
- Basic Nav Differences
- New features
 - Operational Dashboard
 - Role based apps
 - Work Order Intelligence

Summary

- User Interface Changes

- Old skins are no longer available – tivoli09, tivoli13, iot18
- New skin is for MAS – only 1 available
- Some system properties for UI are available; several UI related are gone

- Functionality differences?

- Key items have moved
- A minimal number of items are gone

- Perceived differences?

- Look and feel
 - Location of fields and actions
 - Navigation

Summary

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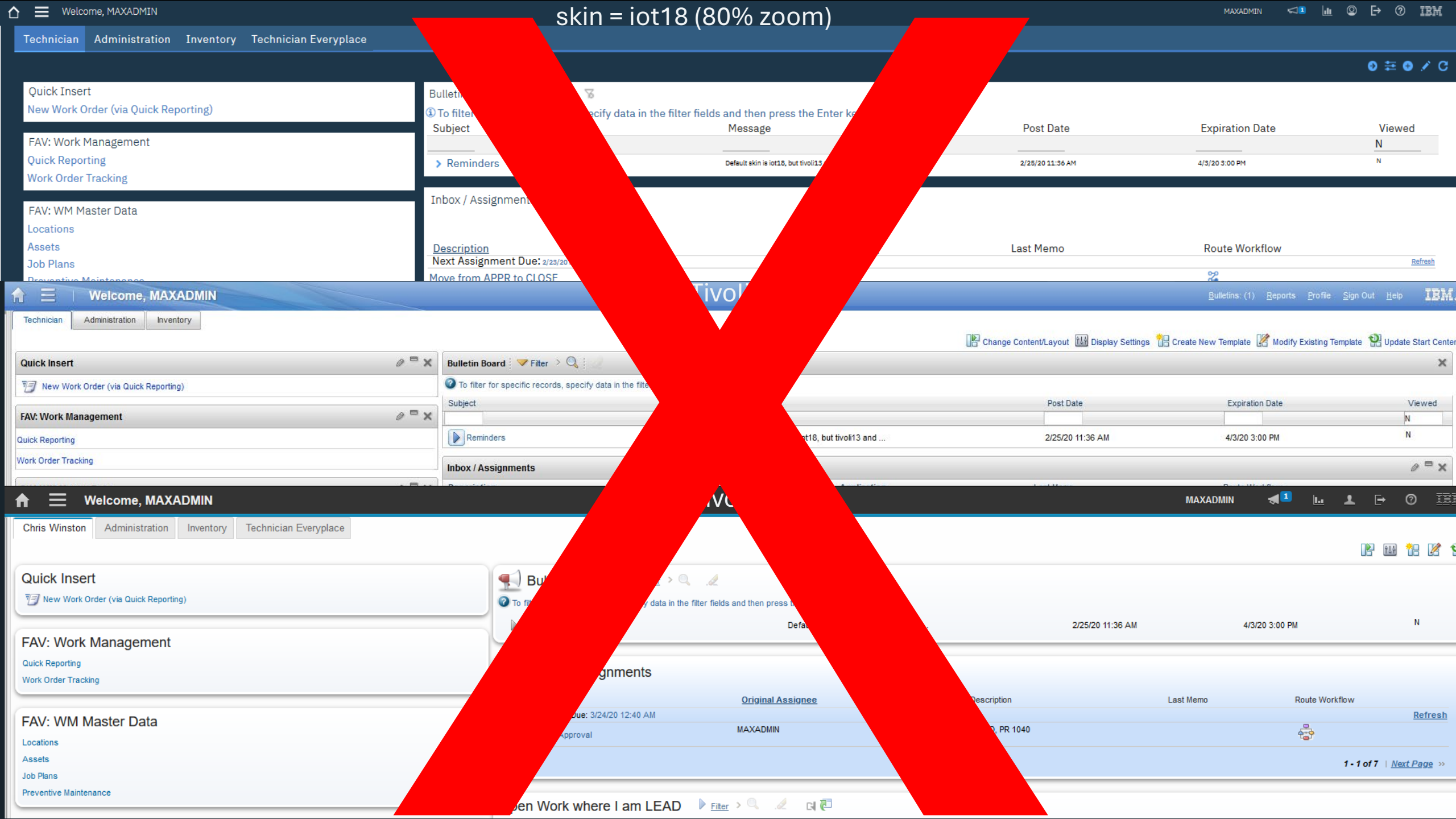
- **Key items have moved**

- A minimal number of items are gone

- Perceived differences?

- Look and feel

- Location of fields and actions
 - Navigation



Toolbar has moved, but it is still there

IBM Maximo Application Suite | Manage | Take a tour

MAXADMIN Default Site: BEDFORD

Quick Reporting

Find navigation item

Available Queries

Common Actions

- New Work Order (via Qui...
- Change Status
- Select Owner
- Take Ownership

Work Orders (1 - 20 of 549)

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
1001	12 Month Service on Shipping Dept #1 Conveyor	SHIPPING	12600	INPRG	3/30/16 3:00 PM	5	BEDFORD
1002	Rebuild Feedwater Pump	BR450	11450	APPR	4/11/23 3:31 AM	3	BEDFORD

Find Work Order

Find Navigation Item

Go To Applications

Available Queries

- All Records
- All Bookmarks

Common Actions

- New Work Order (via Quick Re...
- Change Status

More Actions

- Assign to New Parent

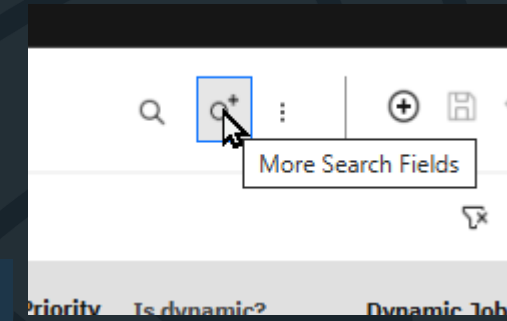
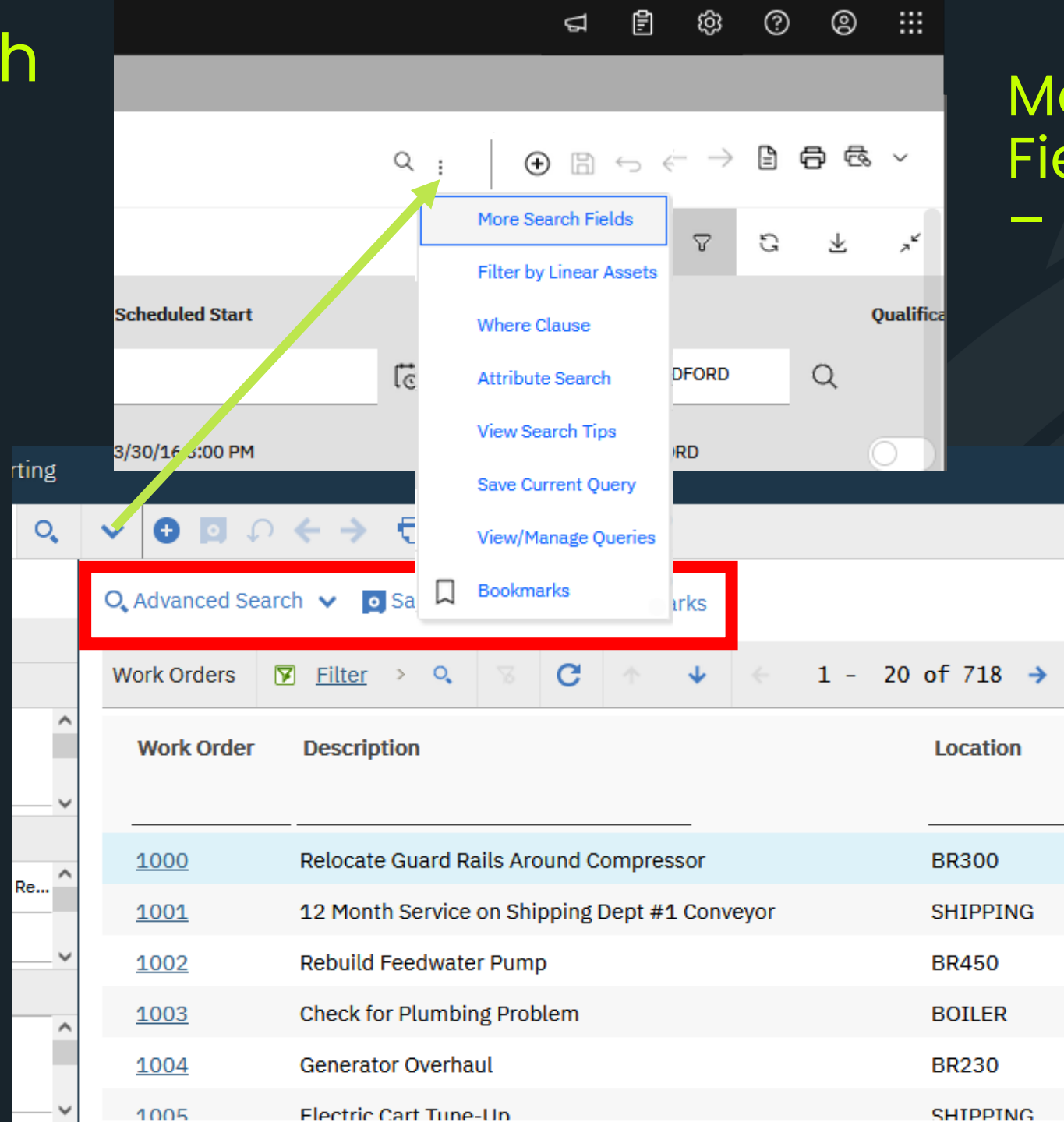
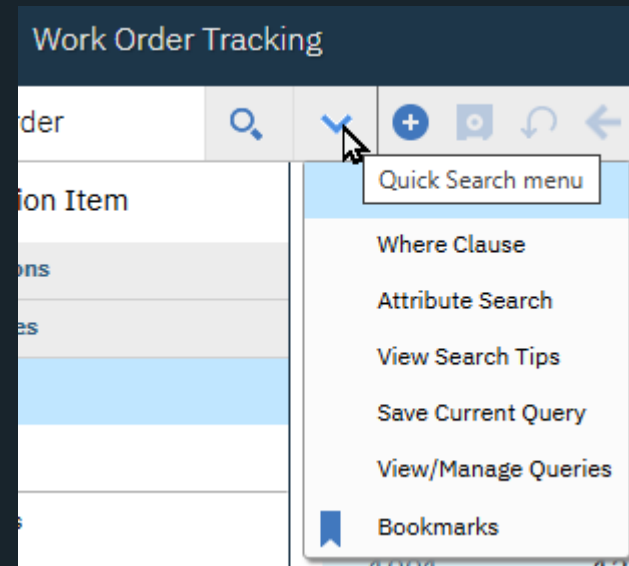
Advanced Search | Save Query | Bookmarks

Work Orders | Filter | 1 - 20 of 718

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
1001	12 Month Service on Shipping Dept #1 Conveyor	SHIPPING	12600	INPRG	3/30/16 3:00 PM	5	BEDFORD
1002	Rebuild Feedwater Pump	BR450	11450	APPR		3	BEDFORD
1003	Check for Plumbing Problem	BOILER		APPR	9/16/20 9:53 AM	5	BEDFORD

Quick Search Menu

More Search Fields Shortcut – 9.1.x



Filter, Download & Show/Hide

The screenshot displays the IBM Maximo Application Suite interface, specifically the 'Quick Reporting' section for 'Work Orders'. The interface is divided into a top navigation bar, a left sidebar, and a main content area.

Top Navigation Bar: Includes 'MAXADMIN Default Site: BEDFORD', 'Manage', 'Take a tour', and various utility icons.

Left Sidebar: Contains 'Find navigation item', 'Available Queries', and 'Common Actions' (New Work Order, Change Status, Select Owner, Take Ownership).

Main Content Area: Displays a table of Work Orders. The table has columns: Work Order, Description, Location, Asset, Status, Scheduled Start, Priority, and Site. The first three rows are visible:

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
1001	12 Month Service on Shipping Dept #1 Conveyor	SHIPPING	12600	INPRG	3/30/16 3:00 PM	5	BEDFORD
1002	Rebuild Feedwater Pump	BR450	11450	APPR	4/11/23 3:31 AM	3	BEDFORD

Annotations:

- Top Right:** A green box highlights the 'Find Work Order' search bar and a set of icons (filter, refresh, download, show/hide columns).
- Bottom Left:** A green box highlights the 'Filter' button in the table's toolbar.
- Bottom Right:** A green box highlights the 'Download' and 'Show/Hide Columns' icons in the table's toolbar.

Page-Footer: Includes the IBM logo and the text 'MAXADMIN'.

MAXADMIN Default Site: BEDFORD

Counters, VCR buttons and Logout

Quick Reporting

Find navigation item

Available Queries

Common Actions

New Work Order (via Qui...

Change Status

Select Owner

Take Ownership

Create KPI

Approve Work Order

Initiate Work Order

Complete Work Order

1020	Generator Overhaul	BR230	11230	WSCH	3/30/16 3:00 PM	2	E
1021	Conveyor Overhaul- Conveyor #2	SHIPPING	12700	WSCH	3/30/16 3:00 PM	8	E
1022	Electric Cart Tune-Up	SHIPPING	12300	WSCH	3/30/16 3:00 PM	3	E
1023	Conveyor Overhaul- Conveyor #1	SHIPPING	12600	WSCH	11/29/23 12:00 PM	8	E
1024	Condensate Return Pump Quarterly Service	BR430	11430	WSCH	11/30/23 12:00 AM	6	E
1025	Conveyor Overhaul- Pkg. Dept.	BPM3100	13140	WSCH	3/30/16 3:00 PM	6	E
1026	HVAC Quarterly Inspections & Certification	BR200	11200	WSCH	11/30/23 12:00 PM	6	BEDFORD

1 - 20 of 549

1 - 20 of 718

Profile

M MAXADMIN maxadmin

Edit profile

Default Information

Personal Information

Set or Modify E-Signature

Logout

Quick Reporting

MAXADMIN

Find Work Order

Find Navigation Item

Go To Applications

Available Queries

All Records

All Bookmarks

Common Actions

New Work Order (via Quick Re...

Change Status

More Actions

Assign to New Parent

Create Work Package

Advanced Search

Save Query

Bookmarks

Work Orders

Filter

1 - 20 of 718

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
1001	12 Month Service on Shipping Dept #1 Conveyor	SHIPPING	12600	INPRG	3/30/16 3:00 PM	5	BEDFORD
1002	Rebuild Feedwater Pump	BR450	11450	APPR		3	BEDFORD
1003	Check for Plumbing Problem	BOILER		APPR	9/16/20 9:53 AM	5	BEDFORD
1004	Generator Overhaul	BR230	11230	INPRG		1	BEDFORD
1005	Electric Cart Tune-Up	SHIPPING	12300	APPR		7	BEDFORD

Toggles instead of checkboxes from 8 – 9.0.x

IBM Maximo Application Suite | Manage Take a tour

MAXADMIN Default Site: BEDFORD

Work Order Tracking

Search: Find navigation item

Available Queries: ▼

Common Actions:

- [New Work Order](#)
- [Save Work Order](#)
- [Clear Changes](#)
- [Change Status](#)
- [Select Owner](#)
- [Take Ownership](#)
- [Approve Work Order](#)
- [Initiate Work Order](#)
- [Complete Work Order](#)
- [Close Work Order](#)
- [Create Report](#)

More Actions:

- [Apply SLAs](#)
- [View SLAs](#)
- [Select/Deselect SLAs](#)
- [Reevaluate Qualifications](#)
- [Change Work Order Options](#)
- [Create](#)
- [View](#)
- [Create Job Plan from Work Plan](#)

Work Order Tracking Tabs: Work Order | Plans | Assignments | Related Records | Actuals | Safety Plan | Log | Data Sheet | Failure Reporting | Specifications | Service Address | Map

Work Order: 1000 [Relocate Guard Rails Around Compressor](#)

Location: BR300 > Boiler Room Reciprocating Compressor

Asset: 11300 > Reciprocating Compressor- Air Cooled/100 CFM

Configuration Item: Asset Details

WO Total Work Units: 11300

Parent WO: Reciprocating Compressor- Air Cooled/100 CFM

Classification: Ingersoll-Rand Company

Class Description: --

Launch Entry Name: Serial Number 43960

Asset Tag: 4286

Asset Details:

Asset	11300	Status	NOT READY
Reciprocating Compressor- Air Cooled/100 CFM		Primary User/ Custodian	
Manufacturer		Mack	
Type	--		
Classification	--		
Location	Boiler Room Reciprocating Compressor		

Site: BEDFORD

Class: WORKORDER

Work Type: CM

Attachments: [View attachments \(10\)](#)

Status: WAPPR

Status Date: 2/6/99 2:25 PM

Inherit Status Changes? ☒

Accepts Charges? ☒

Is Task? ☐

Under Flow Control? ☐

Suspend Flow Control? ☐

Flow Action:

Flow Action Assist? ☐

Appointment Required? ☐

Job Details:

Job Plan: >

Job Plan Revision #: >

Asset Up? ☒

Warranties Exist? ☐

Asset/Location Priority: 5

Priority: 2

Checkboxes are back in 9.1

[illegible]

Application Navigation Queries and Actions

IBM Maximo Application Suite

Manage

Take a tour

MAXADMIN

Default Site: BEDFORD

Inventory

← List View

Find navigation item

Available Queries

Common Actions

More Actions

Save Inventory

Clear Changes

Change Status

Create Report

View Status History

Reorder

Add/Modify Reservations

Change Cost Type

Issue Current Item

Issue Current Item to Multiple ...

Transfer Current Item

Assemble Kit

Disassemble Kit

View Item Availability

View Vendor Analysis

View Inventory Transactions

View/Edit Consignment Details

Inventory Adjustments

Inventory

Reorder Details

Rotating Assets

Where Used

Item

11453

>

Seal, Mechanical, Self Aligning- 1 In ID

Site

BEDFORD

Storeroom

CENTRAL

>

Central Storeroom

Reorder Details

Primary Vendor

Reorder?

☒

Primary Vendor

ATI

>

Atlantic Trading, Inc

Internal?

☐

* Reorder Point

2.00

Manufacturer

IR

>

Ingersoll-Rand Company

Storeroom

Q

* Lead Time (Days)

30

Model

20-41A-X

Storeroom Site

Q

Safety Stock

0.00

Catalog #

123998

* Economic Order Quantity

1.00

Order Unit

EACH

Q

Vendors

(1 - 6 of 7)

Vendor	Manufacturer	Model	Catalog #	Order Unit	Last Price	Last Order Date	Organization	Site
ATI	BEARING	20-33C	3949	EACH			EAGLENA	BEDFORD
ATI	CHESTER	20-41A	53771	EACH	125.00	8/15/23	EAGLENA	BEDFORD
ATI	IR	20-41A-X	123998	EACH		2/28/25	EAGLENA	BEDFORD
CHESTER				EACH	125.00	11/8/24	EAGLENA	BEDFORD

javascript: sendEvent('qotolisttab','maintabs','')

Left Side Navigation Menu

IBM Maximo Application Suite

Manage

Take a tour

Find navigation item

Start Center

Operational Dashboard

My Recent Applications

Administration

Analytics

Assets

Building Information Models

Change

Contracts

Financial

Integration

Inventory

IT Infrastructure

Planning

Planning and Scheduling

Preventive Maintenance

Purchasing

Release

Security

Self Service

Service Desk

Service Level

System Configuration

Task Management

Work Orders

BEDFORD

Inventory

Reorder Details

Rotating Assets

Where Used

Item11453>Seal, Mechanical, Self Aligning- 1 In ID

SiteBEDFORD

StoreroomCENTRAL>Central Storeroom

Reorder Details

Primary Vendor

Reorder?☒

Primary VendorATI>Atlantic Trading, Inc

Internal?☐

* Reorder Point2.00

ManufacturerIR>Ingersoll-Rand Company

Storeroom

* Lead Time (Days)30

Model20-41A-X

Storeroom Site

Safety Stock0.00

Catalog #123998

* Economic Order Quantity1.00

Order UnitEACH

Vendors (1 - 6 of 7)

Vendor	Manufacturer	Model	Catalog #	Order Unit	Last Price	Last Order Date	Organization	Site
ATI	BEARING	20-33C	3949	EACH			EAGLENA	BEDFORD
ATI	CHESTER	20-41A	53771	EACH	125.00	8/15/23	EAGLENA	BEDFORD
ATI	IR	20-41A-X	123998	EACH		2/28/25	EAGLENA	BEDFORD
CHESTER				EACH	125.00	11/8/24	EAGLENA	BEDFORD

javascript: //My Recent Applications

Filter navigation

Operational Dashboard

Start Center

Recent applications

Manage

Administration

Analytics

Assets

Building Information ...

Change

Change (HSE)

Contracts

Financial

Integration

Inventory

IT Infrastructure

Motor Pool (Tr)

Operations (HSE)

Planning

Planning and Schedul...

Preventive Maintenanc...

Purchasing

Release

Safety and Quality Ma...

Security

Self Service

Service Desk

Service Level

System Configuration

Task Management

Warranties (Tr)

Work Orders

Suite

Application administrator

Security

For 9.1: Consolidated Left Side Navigation Menu

Inventory

Reorder Details

Rotating Assets

Where Used

Item11453>Seal, Mechanical, Self Aligning- 1 In ID

SiteBEDFORD

AttachmentsView attachments

StoreroomCENTRAL>Central Storeroom

StatusACTIVE

* Issue UnitEACH

Lot TypeLOT

Default BinA-4-9

Condition Enabled?

Issue Cost TypeAVERAGE

Default Stage Bin

Rotating?

Receipt Tolerance %

Capitalized?

Consignment?

Kit?

Requires hard reservation on use?

Available Balance Summary

Other Balance Summary Information

ABC Analysis

Issue History

Current Balance17.00

Quantity Currently Reserved4.00

ABC TypeB

Last Issue Date2/11/11 9:59 AM

Hard Reserved Quantity Not Staged2.00

Hard Reserved Quantity2.00

* Count Frequency60

Year to Date5.00

Hard Reserved Quantity Shipped0.00

Soft Reserved Quantity2.00

Last Year0.00

Total Quantity Shipped0.00

Quantity Staged0.00

2 Years Ago0.00

Expired Quantity in Stock17.00

Quantity in Holding Location0.00

3 Years Ago0.00

Quantity Available-2.00

Picked Quantity0.00

Count Group

Plus Count Tolerance

Minus Count Tolerance

Inventory Costs (1 - 1 of 1)

Condition Code

Description

Condition Rate

Standard Cost

Average Cost

Last Receipt Cost

1 - 1 of 1

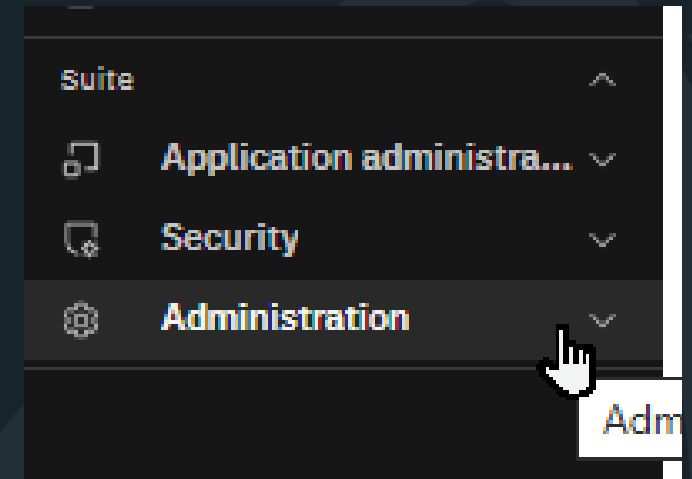
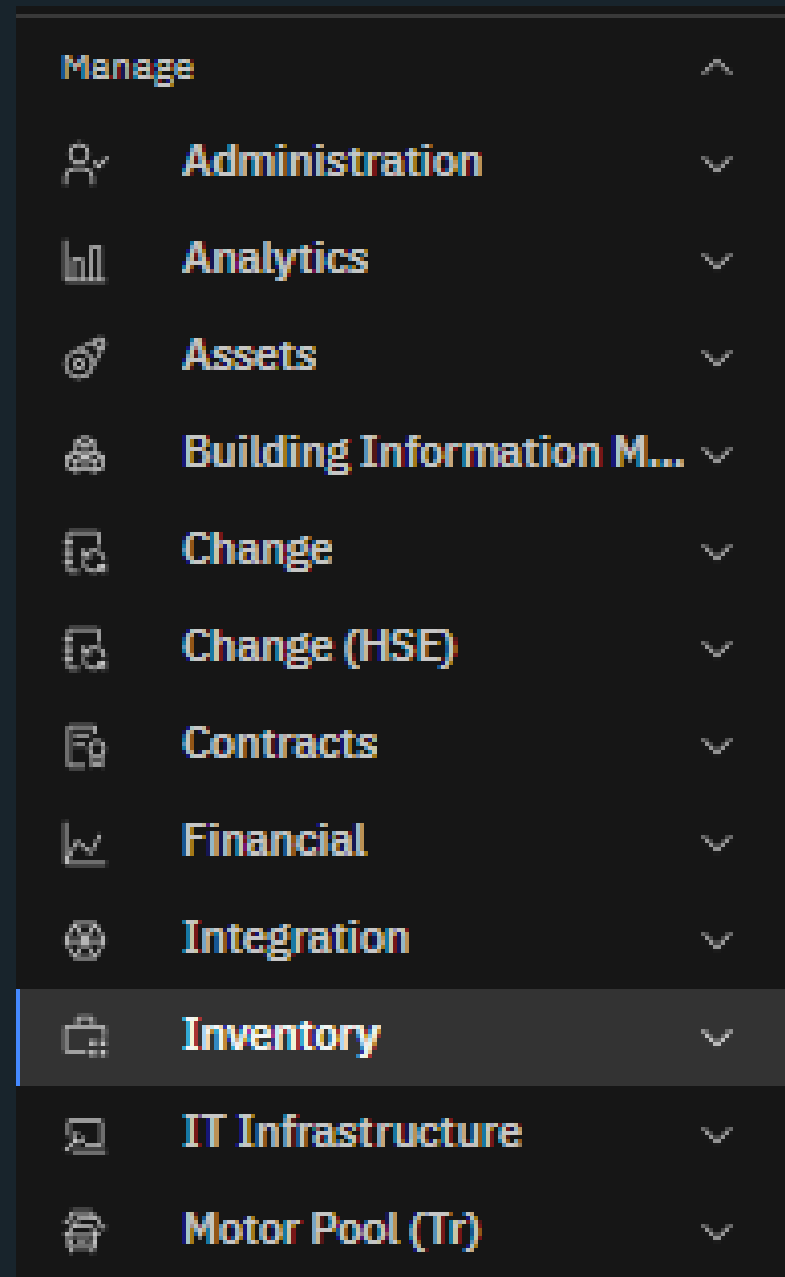
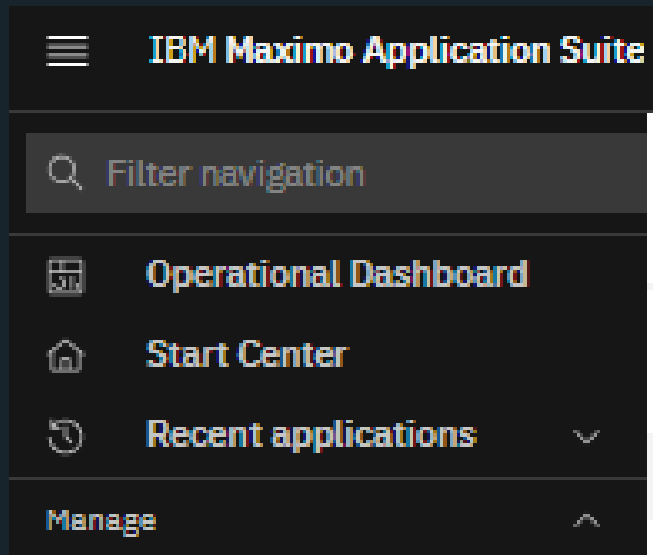
100

129.00

130.45

135.00

For 9.1: Consolidated Left Side Navigation Menu - expanded



For 9.1: Queries can be added to toolbar

IBM Maximo Application Suite | Manage

Work Order Tracking

Overdue PMs✓

Find navigation item <

Available Queries

- All Records
- All Bookmarks
- All Work Orders
- X
- My Work Orders
- Overdue PMs
- WORK ORDERS WHERE I AM OWNER
- YESTERDAY WORK NOT COMPLETED
- Initiate Work Order

Work Orders (1 - 20 of 52)

Work Order	Description
1158	Calibration 103
1159	Calibration 103
1160	Calibration 103
1161	Calibration 103
1167	Supervisor Monthly Driving

IBM Maximo Application Suite | Manage

Work Order Tracking

Find navigation item <

Available Queries

Common Actions

- New Work Order
- Change Status
- Select Owner
- Take Ownership
- Create KPI
- Approve Work Order
- Initiate Work Order

Overdue PMs✓

- All Records
- All Bookmarks
- All Work Orders
- X
- My Work Orders
- Overdue PMs
- WORK ORDERS WHERE I AM OWNER
- YESTERDAY WORK NOT COMPLETED

Work Orders (1 - 20 of 52)

1158	Calibration 103
1159	Calibration 103
1160	Calibration 103
1161	Calibration 103
1167	Supervisor Monthly Driving

Work Order Tracking

[← List View](#)

Find navigation item

Available Queries

Common Actions

- [New Work Order](#)
- [Save Work Order](#)
- [Clear Changes](#)
- [Change Status](#)
- [Select Owner](#)
- [Take Ownership](#)
- [Approve Work Order](#)
- [Initiate Work Order](#)
- [Complete Work Order](#)
- [Close Work Order](#)
- [Create Report](#)

More Actions

- [Apply SLAs](#)
- [View SLAs](#)
- [Select/Deselect SLAs](#)
- [Reevaluate Qualifications](#)
- [Change Work Order Options](#)
- [Create](#)
- [View](#)
- [Create Job Plan from Work Plan](#)
- [Remove Work Plan](#)
- [Select Safety Hazards](#)
- [Remove Safety Plan](#)
- [Apply Route](#)
- [Enter Meter Readings](#)

Work Order | Plans | Assignments | Related Records | Actuals | Safety Plan | Log | Data Sheet | Failure Reporting | Specifications | Service Address | Map

Work Order1002

LocationBR450

Asset11450

Configuration Item

WO Total Work Units

Parent WO

ClassificationPLUMBING

Class DescriptionPlumbing

Launch Entry Name

Rebuild Feedwater Pump

Feed Water Pump- Centrifugal/100GPM/60FTHD

Centrifugal Pump 100GPM/60FTHD

SiteBEDFORD

ClassWORKORDER

Work TypeCM

GL Account6210-300-???

Failure ClassPUMPS

Problem Code

Storeroom Material Status

Direct Issue Material Status

Work Package Material Status

Material Status Last Updated

AttachmentsView attachments

StatusAPPR

Status Date2/27/03 10:48 AM

Inherit Status Changes?☒

Accepts Charges?☒

Is Task?☐

Under Flow Control?☐

Suspend Flow Control?☐

Flow Action

Flow Action Assist?☐

Appointment Required?☐

Tab Dropdwon

Job Details

Job PlanJP11430

Job Plan Revision #

PM

Safety Plan

Contract

Asset Details

Asset Up?☒

Warranties Exist?☐

SLA Applied?☐

Charge to Store?☐

Current Value

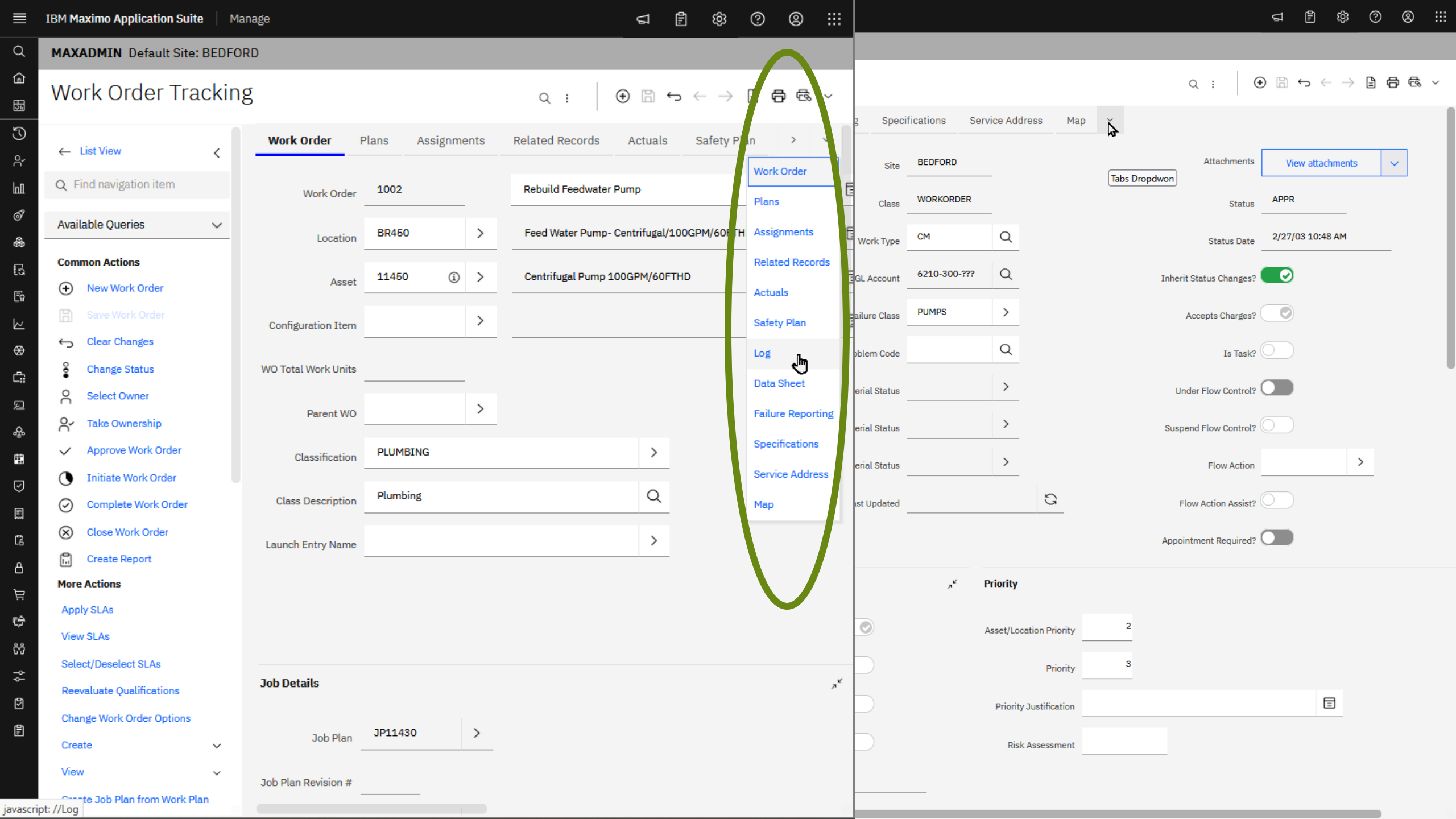
Priority

Asset/Location Priority2

Priority3

Priority Justification

Risk Assessment



Role Based App – Work Orders – Detail View

Work orders /

Condensate Return Pump Quarterly Service

Work order 1202

4 of 182 Actions ^

Status



Summary

Plans

Related records

Workflow assignments

Work log

Communication log

Summary

Preventive Maintenance

Reported by
MAXADMIN

Scheduled start
.....
Unspecified

Target start
4/3/23 8:00:00 pm

Failure class
PUMPS

Classification
.....
Unspecified

Parent work order
Unspecified

Owned by
ENG

Scheduled finish
Unspecified

Target finish
4/3/23 11:00:00 pm

Problem code
.....
Unspecified

Class description
Unspecified

GL account
6210-339-???

Attachments
0 files

History
4 updates

Asset and location

Asset
11430_01
Centrifugal Pump 100GPM/60FT HD

Location
BR430_01
Condensate Return Pump- Centrifugal/100GPM/60FTHD

Job details

- Create follow-up work order
- Create work order
- Start workflow
- Change status
- Select owner or owner group
- View source record

"Manage Columns" provides the user some flexibility

IBM Maximo Application Suite | Manage [Take a tour](#)

Work orders

Results: 182 View: B stuff (shared) - Edited

Class: WORKORDER,ACTIVITY X History: =0 X Is Task: =0 X Site: =BEDFORD X Status: =APPR,=INPRG X Location: B% X

Clear all filters

Manage columns

<input type="checkbox"/>	Work Order	Status	Description	Location	Asset	Scheduled Start	Type
	wonum	=APPR,=INPRG	description	B%	assetnum	schedstart	worktype
<input type="checkbox"/>	2004	INPRG	Feeder Jammed	BPM3100	13110		Corrective Maintenance
<input type="checkbox"/>	3008	INPRG	Filler/Lifter System Inspection and C...	BPM3100	13160		[No T...
<input type="checkbox"/>	1211	INPRG	Relocate Guard Rails Around Compre...	BR300	11300		Corrective Maintenance
<input type="checkbox"/>	1202	INPRG	Condensate Return Pump Quarterly S...	BR430_01	11430_01		Preventive Maintenance
<input type="checkbox"/>	1285	INPRG	replace mechanical seal	BR430_01	11430_01		Corrective Maintenance
<input type="checkbox"/>	1379	INPRG	replace coupling to address leak	BR450	11450		
<input type="checkbox"/>	1004	INPRG	Generator Overhaul	BR230	11230	4/11/23	Corrective Maintenance
<input type="checkbox"/>	41061	APPR	Inspection	BR300	11340	7/4/01	Preventive Maintenance
<input type="checkbox"/>	41071	APPR	Inspection	BR300	11340	8/3/01	Preventive Maintenance
<input type="checkbox"/>	43001	APPR	11340 PM	BR300	11340	1/11/02	Preventive Maintenance

Items per page: 10 1-10 of 182 items

1 1 of 19 pages

'Manage Columns' allows you to customize your view

IBM Maximo Application Suite | Manage [Take a tour](#)

Work orders [Create work order](#)

Results: 182 View: B stuff (shared) - Edited

Clear all filters

Manage columns

Root /

Search

8 items selected [Clear changes](#)

<input type="checkbox"/>	actfinish	Actual Finish
<input type="checkbox"/>	actintlabcost	Actual Cost of Internal Labor
<input type="checkbox"/>	actintlabhrs	Actual Hours of Internal Labor
<input type="checkbox"/>	actlabcost	Actual Labor Cost
<input type="checkbox"/>	actlabhrs	Actual Labor Hours
<input type="checkbox"/>	actmatcost	Actual Material Cost
<input type="checkbox"/>	actoutlabcost	Actual Cost of External Labor
<input type="checkbox"/>	actoutlabhrs	Actual Hours of External Labor

Cancel OK


Items per page: 10 1-10 of 182 items

Selected 8 [Clear all](#)

Work Order	wonum	⊗
Description	description	⊗
Location	location	⊗
Asset	assetnum	⊗
Scheduled Start	schedstart	⊗
Type	worktype.wtypedesc	⊗
Scheduled Finish	schedfinish	⊗
Status	status	⊗

1-10 of 19 pages

Create work order +

View: B stuff (shared) 

Q

Clear all filters

2

Class: WORKORDER,ACTIVITY X History: =0 X Is Task: =0 X Site: =BEDFORD X Status: =APPR,=INPRG X Location: B% X

Manage columns 

1-10 of 182 items

1 1 of 19 pages

▶

Role Based Application – Work Orders

IBM Maximo Application SuiteManageTake a tour

Work orders

After

Create work order +

Results: 182View: B stuff (shared) - Edited

Class: WORKORDER,ACTIVITY xHistory: =0 xIs Task: =0 xSite: =BEDFORD xStatus: =APPR,=INPRG xLocation: B% x

Work Order	Description	Location	Asset	Scheduled Start	Scheduled Fi...	Type	Status
2004	Feeder Jammed	BPM3100	13110			Corrective Maintena...	INPRG
3008	Filler/Lifter System Inspection and C...	BPM3100	13160			Preventive Maintena...	INPRG
1211	Relocate Guard Rails Around Compre...	BR300	11300			Corrective Maintena...	INPRG

Work orders

Before

Create work order +

Results: 182View: B stuff (shared) - Edited

Class: WORKORDER,ACTIVITY xHistory: =0 xIs Task: =0 xSite: =BEDFORD xStatus: =APPR,=INPRG xLocation: B% x

Manage columns

Work Order	Status	Description	Location	Asset	Scheduled Start	Type
wonum	=APPR,=INPRG x	description	B% x	assetnum	schedstart	worktype.wtypedesc
2004	INPRG	Feeder Jammed	BPM3100	13110		Corrective Maintenance
3008	INPRG	Filler/Lifter System Inspection and C...	BPM3100	13160		[No Title]ve Maintenance

Start Center vs Operational Dashboard

Start Center 'Portlets'

- Quick Insert
- Favorite Applications
- Inbox / Assignments
- KPI Graph
- KPI List
- Result Set
- ~~Bulletin Board~~ until 9.1
- Report List ???

Operational Dashboard 'Cards'

- Quick Actions
- Favorites
- **Workflow**
- KPI Value
- KPI Chart (Trend)
- KPI Comparison
- Work Queues
- *Value*
- *Table*
- Report List ($\geq 9.x$)

Operational Dashboard – Top

Operational dashboard

Page last updated: 5/2/25 9:50:45 am

Demo

Demonstration / Development Dashboard Private

Overdue Emergency Work

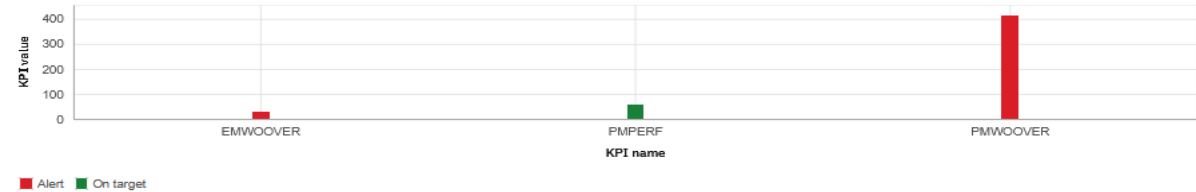
Over target by 29.00

31 work orders

0.00% from last refresh

Selected KPI comparison

Last updated on 5/2/25 9:50:50 am



Favorites

Favorites subtitle

- Work Orders
- Workflow Assignments
- Scheduling Dashboard
- Work Order Tracking
- Service Requests
- Quick Reporting
- Locations
- Assets
- Purchase Requisitions
- Inventory
- Map Manager

Quick actions

- Create work order
Work Order Tracking
- Create service request
Service Requests
- Create purchase request
Purchase Requisitions
- Create job plan
Job Plans
- Create PM
Preventive Maintenance
- Create Location
Locations

PM Performance

Under target by 37.47

57.53%

0.00% from last refresh

Health of Assets for PM Work

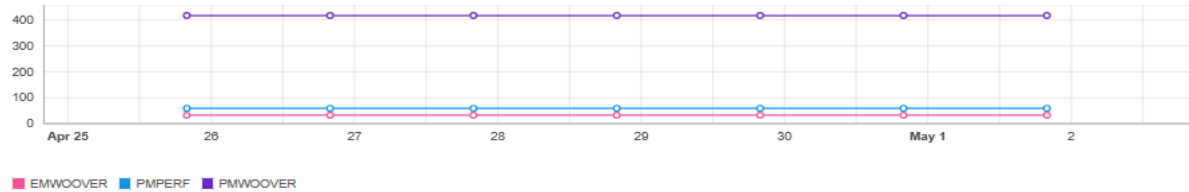
Under target by 90.00

0

0% from last refresh

Safety critical backlog

Last updated on 5/2/25 9:50:50 am



Workflow assignments due soon

Assignment	Due Date
<input type="checkbox"/> Review PR for Approval Site BEDFORD, PR 1009	6/27/24 5:33:10 pm
<input type="checkbox"/> Review PR for Approval Site BEDFORD, PR 1008	6/27/24 5:32:49 pm

Items per page: 4 1-2 of 2 items

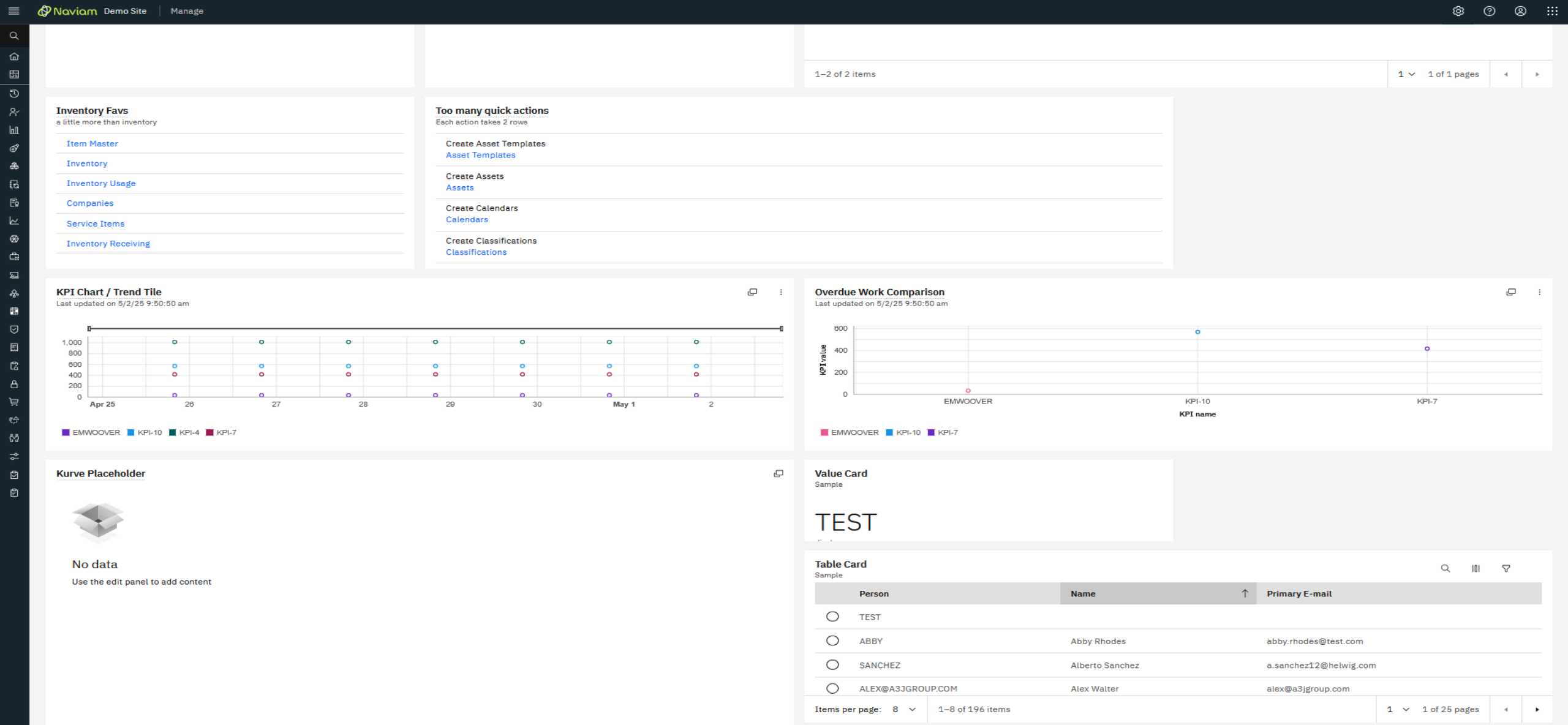
1 1 of 1 pages

Work queues

Last updated on 5/2/25 9:50:50 am

Queue Name	Description	Count	Priority
OPEN BOILER WORK	Open Work on Boiler Hierar...	158	3
OPEN WORK WHERE I AM L...	APPR and INPRG work ord...	3	2

Operational Dashboard – Bottom



Work queues

✓

Success!

Work queue OPEN WORK WHERE I AM LEAD has been created.

✕

Results: 2

🔍

⬇

Work queue name	Description	Priority	Count	State
OPEN BOILER WORK	Open Work on Boiler Hierarc...	3	156	<div>Active</div>
OPEN WORK WHERE I AM LE...	APPR and INPRG work order...	2	3	<div>Active</div>

Items per page: 10

▼

1–2 of 2 items

1

▼

1 of 1 pages

◀

▶

Work queues

Work Queue subtitle

🔍

Queue Name	Description	Count	Priority
OPEN BOILER WO...	Open Work on Boil...	156	3
OPEN WORK WHE...	APPR and INPRG ...	3	2

1–2 of 2 items

1

▼

1 of 1 pages

◀

▶

Work queues

Work Queue subtitle

🔍

Queue Name	Description	Count	Priority
OPEN BOILER WO...	Open Work on Boil...	156	3
OPEN WORK WHE...	APPR and INPRG ...	5	2

OPEN WORK WHERE I AM LEAD

1–2 of 2 items

1

▼

1 of 1 pages

◀

▶

Substitution Variables work in Work Queue Queries

Third Party Card

- Bring external presentation into Maximo



PM Performance
✓ Under target by 36.95
58.05 %
▲ 0.00% from last refresh

Health of Assets for PM Work
✓ Under target by 90.00
0 %
0% from last refresh

Workflow assignments due soon

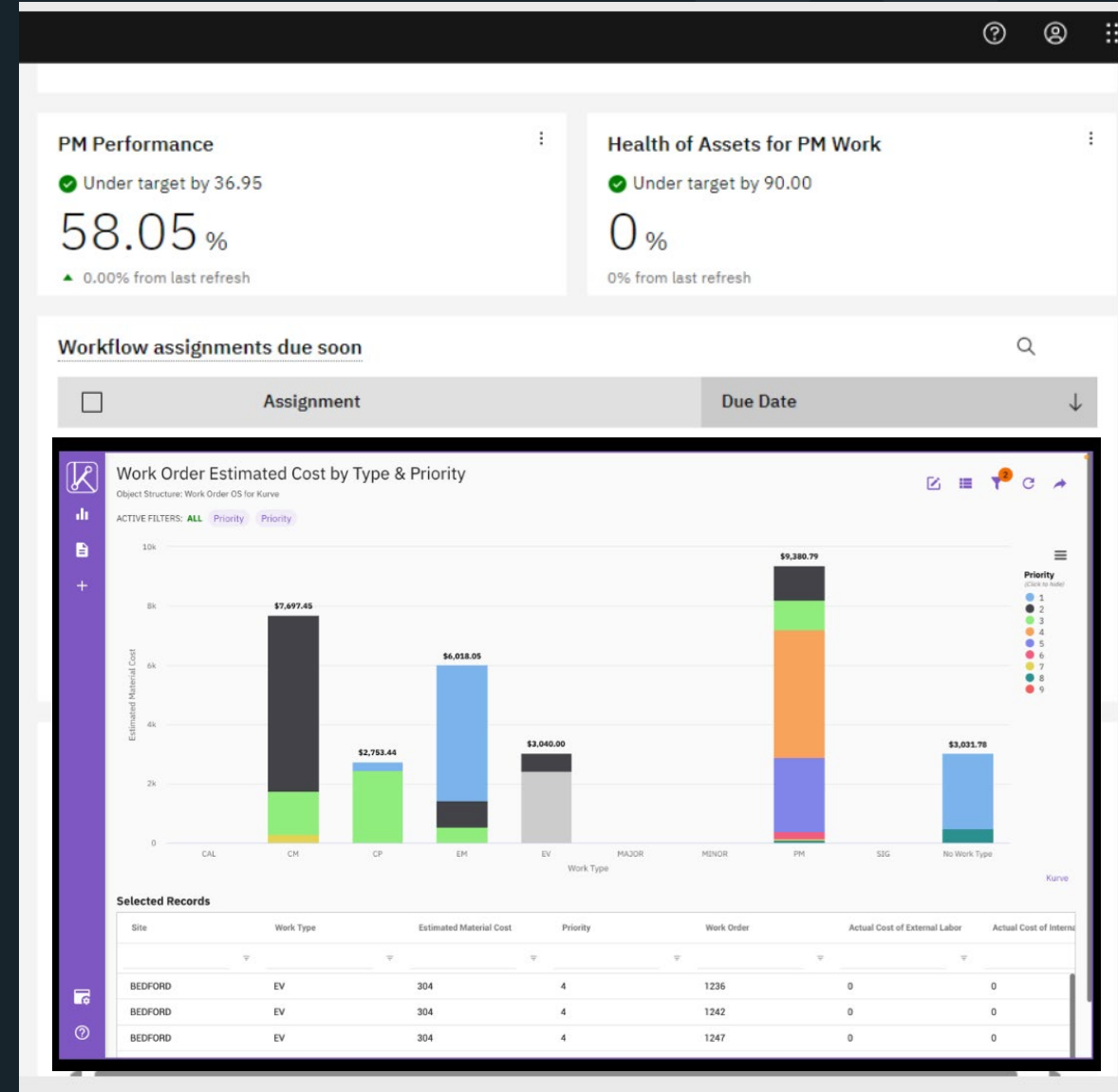
Assignment	Due Date
No data	

External Content
[< Back To Online Calculator](#)
[Super Fullscreen!](#)

You are outside the CCPA jurisdiction.

Third Party Card

- Bring external presentation into Maximo
- Needs to be an embeddable url
- This is Kurve as an example



WO Intelligence – Problem Code Recommendations

New GenAI feature recommends problem codes to assist with existing challenges faced by customers to address poor quality (or missing) work order data, impacting effective maintenance prioritization decisions as well as time spent on review and approval.

- AI model trained using long and short descriptions from a small set of related work orders
- Work Orders displays the AI recommendations for review/accept
 - Uses new IBM AI Design UI elements incorporated into Graphite
 - Provides confidence score of the predictions
- Work Queue surfaces the top AI recommendation to accept

The screenshot displays the 'Work orders / Summary' form. The 'Description' field contains 'Compressor pump vibrations at high operational load'. A modal window titled 'Select problem code' is open, showing a table of recommendations:

Problem code	Description	Confidence
<input checked="" type="radio"/> AI HIGHPRES	High pressure	60%
<input type="radio"/> AI LEAK	Leaking	55%
<input type="radio"/> AI LOWPRES	Low pressure	50%
<input type="radio"/> LOWVOL	Low volume	
<input type="radio"/> STOPPED	Stopped	

Below the table, it shows 'Items per page: 10' and '1 - 5 of 5 items'. The modal has 'Cancel' and 'OK' buttons. In the background form, the 'Problem code' field is highlighted with a red box and contains 'HIGHPRES' with an 'AI' icon and a search icon.

Train the model on your data

Work Order Intelligence

AI model trained on customer data.

Suggests top 3 failure code inferences based on work orders textual data on desc, long desc, log, tasks.

Automated deployment and learning on new Manage objects and data structures, communicating with watsonx through a local broker.

Work orders / Summary /

Edit work order

Summary

*Description

Compressor pump v

Include key words that ex

Hide long description

Edit Insert Form

Work type

CM

Reported by

Edward Smith

Asset and location

Asset

11430

Location

BR430

Failure class

PUMP

Problem code

Unspecified

Specify a failure class and then select a problem code.

Last updated 2/14/1024 1:00 pm

Recommendation

Select a recommended problem code.

Regenerate

Problem code	Description	Confidence
<input checked="" type="radio"/> HIGHPRES	High pressure	90%
<input type="radio"/> LEAK	Leaking	85%
<input type="radio"/> LOWPRES	Low pressure	70%

Cancel Apply

Recommendation + 2 more

AI HIGHPRESS

How to train your AI dragon?



How to train your dragon? – AI Configuration App

IBM Maximo Application Suite | AI configuration

Summary / WOPROBLEMCODE

Problem code classification

Refresh Actions

WOPROBLEMCODE configuration is inactive.

Target for
[Object structure](#)
MXAPIWODETAIL
[Inference for](#)
PROBLEMCODE

Model
[Template](#)
pcc
[Template version](#)
1.0.0
[Model ID](#)
Unspecified

Training
[Training invoke channel](#)
AITRAINWOPROBLEMCODE
[Training filter](#)
AITRAINFILTER


Inference
[Inference invoke channel](#)
AIINFWOPROBLEMCODE
[Inference filter](#)
AIINFERENCEFILTER
[Inference type](#)
CLASSIFICATION

Model training log

Start date

Complete where

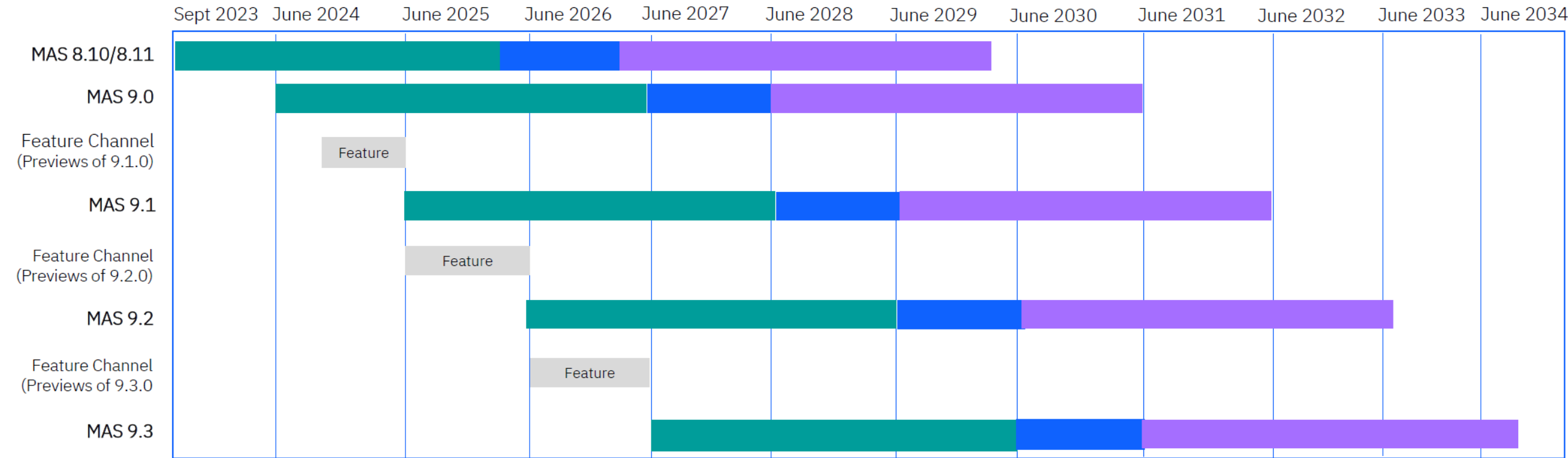
Message



You don't have any model training logs yet.

MAS Lifecycle: 3+1+3 with 12-month release cadence

**Please review MAS SaaS policies for their release cadence



- Follows 3+1+3 lifecycle
- Release every 12 months (9.x)
 - Monthly maintenance updates for 36 months (Base Support)
 - Initial Extended Support for another 12 months
 - Ongoing Extended Support for another 36 months



*Usage + Existing + New Sev1 Critical Defect Fixes (no proactive security fixes)

*Usage + Existing Fixes only

Reference Links

- [Upgrade checklist – this has the reference to the customization archive](#)
- [Upgrading from Maximo Asset Management to IBM Maximo Manage](#)
- [Moving from EAM to Manage Blog](#)
- [What's new with Maximo Manage 8.0 - 8.7](#)
- [Application Suite 8.8 and later – continuous delivery model](#)
- [Customization Standards](#)
- [Classname Prefixes for Industry Solutions](#)
- [MAS Authentication options](#)
- [Maximo Application Suite Admin APIs 8.11.x](#)
- [IBM REST API Guide](#)
- [Maximo Automation Script Wiki](#)
- [MAS 8.11 – Multiple Identity Providers](#)
- [Generating Entity Relationship Documents \(ERDs\)](#)
- [Role Based Applications – Work Orders](#)
- [Role Based Applications – Operational Dashboard](#)
- [Prepare for MAS: Utilizing S3 Storage for Attached Documents in 7.6.1](#)
- [Navigating 7.x End of Support](#)
- [Asset Life-Cycle Management and AI](#)
- [Manage 9.0](#)
- [Join the IBM Maximo Product Updates Group](#)
- [IBM Maximo Product Updates Group – for Members](#)
- [Navigation differences video – Manage vs. 7.6.x](#)
- [Configuring Screen Layout and CSS in MAS 9](#)

QUESTIONS?