

Maximo 7.6.1.x End of Support – 9/30/2025 ;<3 months to go; Are you ready?



WE ARE Naviam

The asset management journey.
Streamlined.



chris.winston@naviam.io

<https://www.linkedin.com/in/chriswinston>

[IBM Champion 2024/2025](#)

[User choice award for Best Maximo Community Contributor for 2025 – sponsored by Maven](#)



Agenda – MAS Navigation for the Maximo 7.6.x user

- Summary
- Basic Nav Differences
- New features
 - Operational Dashboard
 - Role based apps
 - Work Order Intelligence

Summary

- User Interface Changes

- Old skins are no longer available – tivoli09, tivoli13, iot18
- New skin is for MAS – only 1 available
- Some system properties for UI are available; several UI related are gone

- Functionality differences?

- Key items have moved
- A minimal number of items are gone

- Perceived differences?

- Look and feel
 - Location of fields and actions
 - Navigation

Summary

- User Interface Changes

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- Look and feel

- Location of fields and actions
 - Navigation

skin = iot18 (80% zoom)

Quick Insert
New Work Order (via Quick Reporting)

FAV: Work Management
Quick Reporting
Work Order Tracking

FAV: WM Master Data
Locations
Assets
Job Plans
Preventive Maintenance

Bulletin Board Filter

To filter for specific records, specify data in the filter fields and then press the Enter key

Subject

Reminders

Inbox / Assignments

Description

Next Assignment Due: 2/23/20

Move from APPR to CLOSE

Post Date	Expiration Date	Viewed
2/25/20 11:36 AM	4/3/20 3:00 PM	N

Last Memo	Route Workflow

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FAV: WM Master Data
Locations
Assets
Job Plans
Preventive Maintenance

Inbox / Assignments

Description

Original Assignee

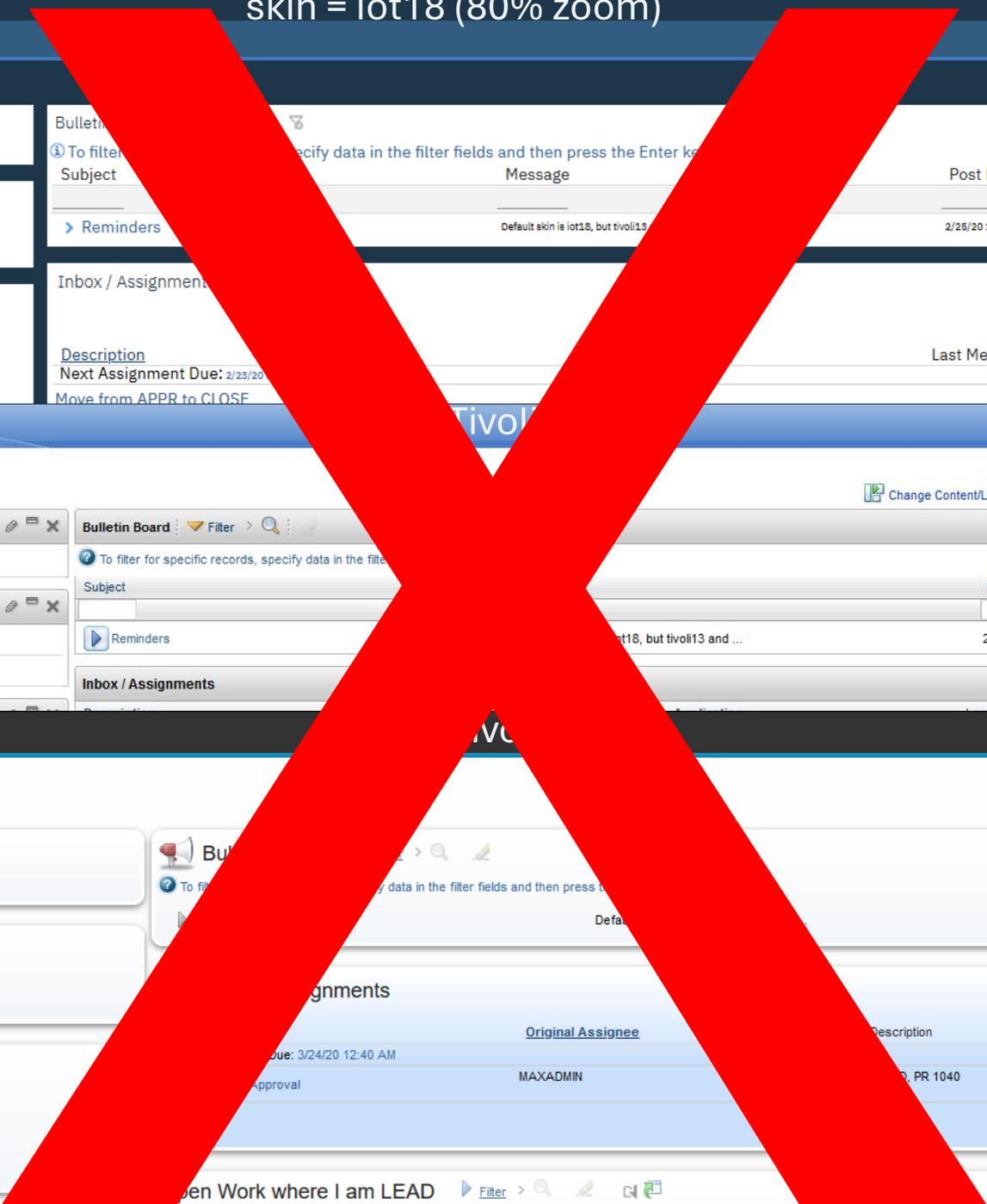
Due: 3/24/20 12:40 AM

MAXADMIN

PR 1040

Last Memo	Route Workflow

1 - 1 of 7 | Next Page >>



Toolbar has moved, but it is still there

IBM Maximo Application Suite | Manage | Take a tour

MAXADMIN Default Site: BEDFORD

Quick Reporting

Find navigation item <

Available Queries >

Common Actions

- + New Work Order (via Qui...
- Change Status
- Select Owner
- Take Ownership

Work Orders (1 - 20 of 549)

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
1001	12 Month Service on Shipping Dept #1 Conveyor	SHIPPING	12600	INPRG	3/30/16 3:00 PM	5	BEDFORD
1002	Rebuild Feedwater Pump	BR450	11450	APPR	4/11/23 3:31 AM	3	BEDFORD

Toolbar (top right): Search, Print, Refresh, Back, Forward, Copy

Quick Reporting

Find Work Order

Find Navigation Item

Advanced Search | Save Query | Bookmarks

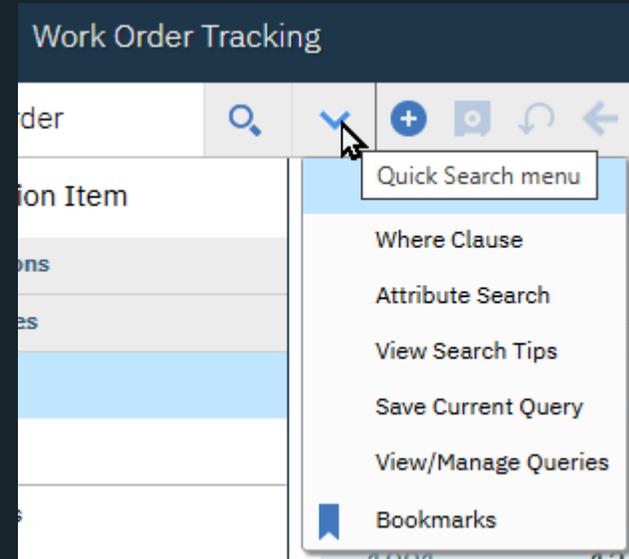
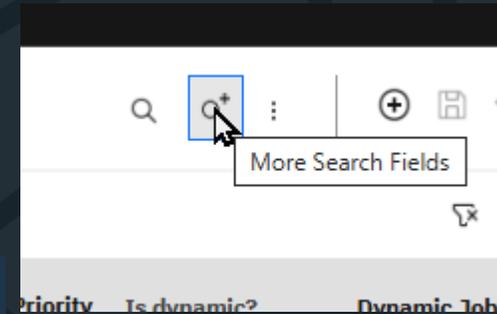
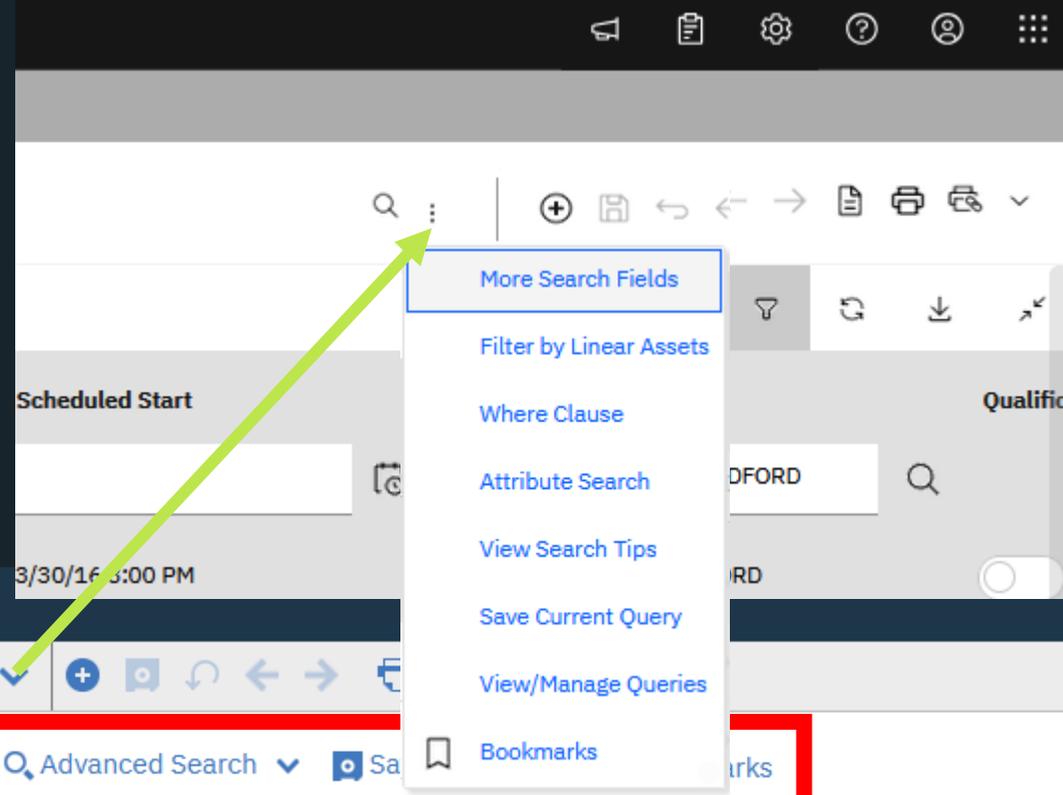
Work Orders | Filter | 1 - 20 of 718

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
1001	12 Month Service on Shipping Dept #1 Conveyor	SHIPPING	12600	INPRG	3/30/16 3:00 PM	5	BEDFORD
1002	Rebuild Feedwater Pump	BR450	11450	APPR	4/11/23 3:31 AM	3	BEDFORD
1003	Check for Plumbing Problem	BOILER	11450	APPR	9/16/20 9:53 AM	5	BEDFORD

Toolbar (bottom left): Search, Filter, Print, Refresh, Back, Forward, Copy

Quick Search Menu

More Search Fields Shortcut – 9.1.x



A screenshot of the "Work Order Tracking" table in the software interface. The table has columns for "Work Order", "Description", and "Location". The table is filtered to show 20 of 718 records. A red box highlights the "Advanced Search" button in the toolbar above the table.

Work Order	Description	Location
1000	Relocate Guard Rails Around Compressor	BR300
1001	12 Month Service on Shipping Dept #1 Conveyor	SHIPPING
1002	Rebuild Feedwater Pump	BR450
1003	Check for Plumbing Problem	BOILER
1004	Generator Overhaul	BR230
1005	Electric Cart Tune-Up	SHIPPING

Filter, Download & Show/Hide

IBM Maximo Application Suite | Manage | Take a tour

MAXADMIN Default Site: BEDFORD

Quick Reporting

Find Work Order x

Work Orders (1 - 20 of 549)

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
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1002	Rebuild Feedwater Pump	BR450	11450	APPR	4/11/23 3:31 AM	3	BEDFORD

Common Actions: New Work Order (via Qui...), Change Status, Select Owner, Take Ownership

Quick Reporting

Find Work Order

Find Navigation Item

Go To Applications

Available Queries

Common Actions

More Actions

Advanced Search Save Query Bookmarks

Work Orders Filter > 1 - 20 of 718

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
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1003	Check for Plumbing Problem	BOILER		APPR	9/16/20 9:53 AM	5	BEDFORD
1004	Generator Overhaul	BR230	11230	INPRG		1	BEDFORD
1005	Electric Cart Tune-Up	SHIPPING	12300	APPR		7	BEDFORD

Counters, VCR buttons and Logout

MAXADMIN Default Site: BEDFORD

Quick Reporting

Find Work Order x Q

Find navigation item

Available Queries

Common Actions

- New Work Order (via Qui...
- Change Status
- Select Owner
- Take Ownership
- Create KPI
- Approve Work Order
- Initiate Work Order
- Complete Work Order

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1020	Generator Overhaul	BR230	11230	WSCH	3/30/16 3:00 PM	2	BEDFORD
1021	Conveyor Overhaul- Conveyor #2	SHIPPING	12700	WSCH	3/30/16 3:00 PM	8	BEDFORD
1022	Electric Cart Tune-Up	SHIPPING	12300	WSCH	3/30/16 3:00 PM	3	BEDFORD
1023	Conveyor Overhaul- Conveyor #1	SHIPPING	12600	WSCH	11/29/23 12:00 PM	8	BEDFORD
1024	Condensate Return Pump Quarterly Service	BR430	11430	WSCH	11/30/23 12:00 AM	6	BEDFORD
1025	Conveyor Overhaul- Pkg. Dept.	BPM3100	13140	WSCH	3/30/16 3:00 PM	6	BEDFORD
1026	HVAC Quarterly Inspections & Certification	BR200	11200	WSCH	11/30/23 12:00 PM	6	BEDFORD

1 - 20 of 549

Profile

M MAXADMIN maxadmin

Edit profile

Default Information

Personal Information

Set or Modify E-Signature

Logout

Navigation buttons: back, forward, search, refresh

Find Work Order

Find Navigation Item

Go To Applications

Available Queries

All Records

All Bookmarks

Common Actions

- New Work Order (via Quick Re...
- Change Status

More Actions

- Assign to New Parent
- Create Work Package

Advanced Search Save Query Bookmarks

Work Orders Filter

1 - 20 of 718

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
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1002	Rebuild Feedwater Pump	BR450	11450	APPR		3	BEDFORD
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1004	Generator Overhaul	BR230	11230	INPRG		1	BEDFORD
1005	Electric Cart Tune-Up	SHIPPING	12300	APPR		7	BEDFORD

Toggles instead of checkboxes from 8 – 9.0.x

The screenshot displays the IBM Maximo Work Order Tracking interface. At the top, the navigation bar includes 'IBM Maximo Application Suite | Manage' and a 'Take a tour' button. The main header shows 'MAXADMIN Default Site: BEDFORD' and the page title 'Work Order Tracking'. A secondary navigation bar lists various tabs: 'Work Order', 'Plans', 'Assignments', 'Related Records', 'Actuals', 'Safety Plan', 'Log', 'Data Sheet', 'Failure Reporting', 'Specifications', 'Service Address', and 'Map'. The 'Work Order' tab is active, showing details for Work Order 1000: 'Relocate Guard Rails Around Compressor'. Below this, a table lists related assets, with Asset 11300 selected. A modal window titled 'Asset Details' is open, showing information for Asset 11300: 'Reciprocating Compressor- Air Cooled/100 CFM', manufactured by 'Ingersoll-Rand Company'. The modal also displays 'Status: NOT READY', 'Manufacturer: Mack', and 'Location: Boiler Room Reciprocating Compressor'. On the right side, a settings panel is visible, featuring several toggle switches: 'Inherit Status Changes?' (checked), 'Accepts Charges?' (checked), 'Is Task?' (unchecked), 'Under Flow Control?' (unchecked), 'Suspend Flow Control?' (unchecked), 'Flow Action Assist?' (unchecked), and 'Appointment Required?' (unchecked). At the bottom, there are sections for 'Job Details', 'Asset Details' (with 'Asset Up?' checked), and 'Priority' (set to 5).

Checkboxes are back in 9.1

IBM Maximo Application Suite | Manage

Work Order Tracking

Work Order | Plans | Assignments | Related Records | Actuals | Safety Plan | Log | Data Sheet | Failure Reporting | Specifications | Service Address | Map

Work Order: 1000 | Relocate Guard Rails Around Compressor | Site: BEDFORD

Location: BR300 | Boiler Room Reciprocating Compressor | Class: WORKORDER

Asset: 11300 | Reciprocating Compressor- Air Cooled/100 CFM | Work Type: CM

Configuration Item: | | GL Account: 6210-300-??? | Failure Class: | Problem Code: |

WO Total Work Units: | | Storeroom Material Status: | Direct Issue Material Status: |

Parent WO: | | Work Package Material Status: | Material Status Last Updated: |

Classification: PHYSICAL ENVIRONMENT | | | | | |

Class Description: Physical Environment | | | | | |

Launch Entry Name: | | | | | |

Attachments: [View attachments](#)

Status: WAPPR

Status Date: 2/6/99 2:25 PM

Inherit Status Changes?

Accepts Charges?

Is Task?

Under Flow Control?

Suspend Flow Control?

Flow Action: | |

Flow Action Assist?

Appointment Required?

Job Details

Job Plan: | |

Job Plan Revision #: | |

PM: | |

Safety Plan: SPLAN1 | |

Contract: | |

Asset Details

Asset Up?

Warranties Exist?

SLA Applied?

Charge to Store?

Current Value: | |

Priority

Asset/Location Priority: 5

Priority: 2

Priority Justification: | |

Risk Assessment: | |

Application Navigation Queries and Actions

IBM Maximo Application Suite | Manage | Take a tour

MAXADMIN Default Site: BEDFORD

Inventory

Inventory **Reorder Details** Rotating Assets Where Used

Item 11453 Seal, Mechanical, Self Aligning- 1 In ID Site BEDFORD

Storeroom CENTRAL Central Storeroom

Reorder Details

Reorder?

* Reorder Point 2.00

* Lead Time (Days) 30

Safety Stock 0.00

* Economic Order Quantity 1.00

Order Unit EACH

Primary Vendor

Primary Vendor ATI Atlantic Trading, Inc Internal?

Manufacturer IR Ingersoll-Rand Company Storeroom

Model 20-41A-X Storeroom Site

Catalog # 123998

Vendors (1 - 6 of 7)

Vendor	Manufacturer	Model	Catalog #	Order Unit	Last Price	Last Order Date	Organization	Site
ATI	BEARING	20-33C	3949	EACH			EAGLENA	BEDFORD
ATI	CHESTER	20-41A	53771	EACH	125.00	8/15/23	EAGLENA	BEDFORD
ATI	IR	20-41A-X	123998	EACH		2/28/25	EAGLENA	BEDFORD
CHESTER				EACH	125.00	11/8/24	EAGLENA	BEDFORD

Left Side Navigation Menu

IBM Maximo Application Suite | Manage | Take a tour

Find navigation item | BEDFORD

- Start Center
- Operational Dashboard
- My Recent Applications
- Administration
- Analytics
- Assets
- Building Information Models
- Change
- Contracts
- Financial
- Integration
- Inventory
- IT Infrastructure
- Planning
- Planning and Scheduling
- Preventive Maintenance
- Purchasing
- Release
- Security
- Self Service
- Service Desk
- Service Level
- System Configuration
- Task Management
- Work Orders

Inventory | **Reorder Details** | Rotating Assets | Where Used

Item 11453 Seal, Mechanical, Self Aligning- 1 In ID Site BEDFORD

Storeroom CENTRAL Central Storeroom

Reorder Details | **Primary Vendor**

Reorder?

* Reorder Point 2.00

* Lead Time (Days) 30

Safety Stock 0.00

* Economic Order Quantity 1.00

Order Unit EACH

Primary Vendor ATI Atlantic Trading, Inc Internal?

Manufacturer IR Ingersoll-Rand Company

Model 20-41A-X

Catalog # 123998

Storeroom

Storeroom Site

Vendors (1 - 6 of 7)

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ATI	BEARING	20-33C	3949	EACH			EAGLENA	BEDFORD
ATI	CHESTER	20-41A	53771	EACH	125.00	8/15/23	EAGLENA	BEDFORD
ATI	IR	20-41A-X	123998	EACH		2/28/25	EAGLENA	BEDFORD
CHESTER				EACH	125.00	11/8/24	EAGLENA	BEDFORD

javascript: //My Recent Applications

For 9.1: Consolidated Left Side Navigation Menu

- Filter navigation
- Operational Dashboard
- Start Center
- Recent applications
- Manage
 - Administration
 - Analytics
 - Assets
 - Building Information ...
 - Change
 - Change (HSE)
 - Contracts
 - Financial
 - Integration
 - Inventory**
 - IT Infrastructure
 - Motor Pool (Tr)
 - Operations (HSE)
 - Planning
 - Planning and Schedul...
 - Preventive Maintenanc...
 - Purchasing
 - Release
 - Safety and Quality Ma...
 - Security
 - Self Service
 - Service Desk
 - Service Level
 - System Configuration
 - Task Management
 - Warranties (Tr)
 - Work Orders
- Suite
 - Application administration
 - Security

Inventory | Reorder Details | Rotating Assets | Where Used

Item	11453	>	Seal, Mechanical, Self Aligning- 1 In ID	Site	BEDFORD
Storeroom	CENTRAL	>	Central Storeroom	Status	ACTIVE
Lot Type	LOT			Default Bin	A-4-9
Issue Cost Type	AVERAGE			Default Stage Bin	
Receipt Tolerance %				Capitalized?	<input type="checkbox"/>
				Kit?	<input type="checkbox"/>

Attachments: [View attachments](#)

* Issue Unit: EACH

Condition Enabled?

Rotating?

Consignment?

Requires hard reservation on use?

Available Balance Summary	Other Balance Summary Information	ABC Analysis	Issue History
Current Balance: 17.00	Quantity Currently Reserved: 4.00	ABC Type: B	Last Issue Date: 2/11/11 9:59 AM
Hard Reserved Quantity Not Staged: 2.00	Hard Reserved Quantity: 2.00	* Count Frequency: 60	Year to Date: 5.00
Hard Reserved Quantity Shipped: 0.00	Soft Reserved Quantity: 2.00		Last Year: 0.00
Total Quantity Shipped: 0.00	Quantity Staged: 0.00		2 Years Ago: 0.00
Expired Quantity in Stock: 17.00	Quantity in Holding Location: 0.00		3 Years Ago: 0.00
Quantity Available: -2.00	Picked Quantity: 0.00		

Count Group: Plus Count Tolerance: Minus Count Tolerance:

Inventory Costs (1 - 1 of 1)

Condition Code	Description	Condition Rate	Standard Cost	Average Cost	Last Receipt Cost
1 - 1 of 1		100	129.00	130.45	135.00

For 9.1: Consolidated Left Side Navigation Menu - expanded

IBM Maximo Application Suite

Filter navigation

- Operational Dashboard
- Start Center
- Recent applications
- Manage

Manage

- Administration
- Analytics
- Assets
- Building Information M...
- Change
- Change (HSE)
- Contracts
- Financial
- Integration
- Inventory**
- IT Infrastructure
- Motor Pool (Tr)

Suite

- Application administra...
- Security
- Administration**

Adm

For 9.1: Queries can be added to toolbar

IBM Maximo Application Suite | Manage

Work Order Tracking

Overdue PMs ✓

Find navigation item <

Available Queries

- All Records
- All Bookmarks
- All Work Orders
- X
- My Work Orders
- Overdue PMs
- WORK ORDERS WHERE I AM OWNER
- YESTERDAY WORK NOT COMPLETED
- Initiate Work Order

Work Orders (1 - 20 of 52)

Work Order	Description
1158	Calibration 1
1159	Calibration L
1160	Calibration 1
1161	Calibration 1
1167	Supervisor M

IBM Maximo Application Suite | Manage

Work Order Tracking

Overdue PMs ✓

Find navigation item <

Available Queries

Common Actions

- New Work Order
- Change Status
- Select Owner
- Take Ownership
- Create KPI
- Approve Work Order
- Initiate Work Order

- All Records
- All Bookmarks
- All Work Orders
- X
- My Work Orders
- Overdue PMs
- WORK ORDERS WHERE I AM OWNER
- YESTERDAY WORK NOT COMPLETED

Work Order

1158	
1159	
1160	
1161	Calibration 103
1167	Supervisor Monthly Driving

Work Order Tracking

← List View

Find navigation item

Available Queries

Common Actions

- New Work Order
- Save Work Order
- Clear Changes
- Change Status
- Select Owner
- Take Ownership
- Approve Work Order
- Initiate Work Order
- Complete Work Order
- Close Work Order
- Create Report

More Actions

- Apply SLAs
- View SLAs
- Select/Deselect SLAs
- Reevaluate Qualifications
- Change Work Order Options
- Create
- View
- Create Job Plan from Work Plan
- Remove Work Plan
- Select Safety Hazards
- Remove Safety Plan
- Apply Route
- Enter Meter Readings

Work Order | Plans | Assignments | Related Records | Actuals | Safety Plan | Log | Data Sheet | Failure Reporting | Specifications | Service Address | Map

Work Order	1002	Rebuild Feedwater Pump	Site	BEDFORD	Attachments	View attachments
Location	BR450	Feed Water Pump- Centrifugal/100GPM/60FTHD	Class	WORKORDER	Status	APPR
Asset	11450	Centrifugal Pump 100GPM/60FTHD	Work Type	CM	Status Date	2/27/03 10:48 AM
Configuration Item			GL Account	6210-300-???	Inherit Status Changes?	<input checked="" type="checkbox"/>
WO Total Work Units			Failure Class	PUMPS	Accepts Charges?	<input type="checkbox"/>
Parent WO			Problem Code		Is Task?	<input type="checkbox"/>
Classification	PLUMBING		Storeroom Material Status		Under Flow Control?	<input type="checkbox"/>
Class Description	Plumbing		Direct Issue Material Status		Suspend Flow Control?	<input type="checkbox"/>
Launch Entry Name			Work Package Material Status		Flow Action	
			Material Status Last Updated		Flow Action Assist?	<input type="checkbox"/>
					Appointment Required?	<input type="checkbox"/>



Tab Dropdown

Job Details

Job Plan	JP11430
Job Plan Revision #	
PM	
Safety Plan	
Contract	

Asset Details

Asset Up?	<input checked="" type="checkbox"/>
Warranties Exist?	<input type="checkbox"/>
SLA Applied?	<input type="checkbox"/>
Charge to Store?	<input type="checkbox"/>
Current Value	

Priority

Asset/Location Priority	2
Priority	3
Priority Justification	
Risk Assessment	

Work Order Tracking

← List View

Find navigation item

Available Queries

Common Actions

- New Work Order
- Save Work Order
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- Change Status
- Select Owner
- Take Ownership
- Approve Work Order
- Initiate Work Order
- Complete Work Order
- Close Work Order
- Create Report

More Actions

- Apply SLAs
- View SLAs
- Select/Deselect SLAs
- Reevaluate Qualifications
- Change Work Order Options
- Create
- View
- Create Job Plan from Work Plan

Work Order Plans Assignments Related Records Actuals Safety Plan

Work Order	1002	Rebuild Feedwater Pump
Location	BR450	Feed Water Pump- Centrifugal/100GPM/60FTHD
Asset	11450	Centrifugal Pump 100GPM/60FTHD
Configuration Item		
WO Total Work Units		
Parent WO		
Classification	PLUMBING	
Class Description	Plumbing	
Launch Entry Name		

Job Details

Job Plan	JP11430
Job Plan Revision #	

- Work Order
- Plans
- Assignments
- Related Records
- Actuals
- Safety Plan
- Log
- Data Sheet
- Failure Reporting
- Specifications
- Service Address
- Map

Specifications Service Address Map

Site	BEDFORD
Class	WORKORDER
Work Type	CM
GL Account	6210-300-???
Failure Class	PUMPS
Problem Code	
Serial Status	
Last Updated	

Attachments View attachments

Status APPR

Status Date 2/27/03 10:48 AM

Inherit Status Changes?

Accepts Charges?

Is Task?

Under Flow Control?

Suspend Flow Control?

Flow Action

Flow Action Assist?

Appointment Required?

Priority

Asset/Location Priority	2
Priority	3
Priority Justification	
Risk Assessment	

Role Based App – Work Orders – Detail View

Work orders /

Condensate Return Pump Quarterly Service

Work order 1202

4 of 182 Actions

Status



- Create follow-up work order
- Create work order
- Start workflow
- Change status
- Select owner or owner group
- View source record

Summary

Plans

Related records

Workflow assignments

Work log

Communication log

Summary

Preventive Maintenance Priority 9

Reported by
MAXADMIN

Scheduled start
Unspecified

Target start
4/3/23 8:00:00 pm

Failure class
PUMPS

Classification
Unspecified

Parent work order
Unspecified

Owned by
ENG

Scheduled finish
Unspecified

Target finish
4/3/23 11:00:00 pm

Problem code
Unspecified

Class description
Unspecified

GL account
6210-339-???

Attachments
0 files

History
4 updates

Asset and location

Asset
11430_01
Centrifugal Pump 100GPM/60FT HD

Location
BR430_01
Condensate Return Pump- Centrifugal/100GPM/60FTHD

Job details

“Manage Columns” provides the user some flexibility

IBM Maximo Application Suite | Manage Take a tour

Work orders

Results: 182 View: B stuff (shared) - Edited

Class: WORKORDER,ACTIVITY x History: =0 x Is Task: =0 x Site: =BEDFORD x Status: =APPR,=INPRG x Location: B% x

Clear all filters Download Filter Manage columns

Work Order	Status	Description	Location	Asset	Scheduled Start	Type
wonum	=APPR,=INPRG	description	B%	assetnum	schedstart	worktyp
<input type="checkbox"/> 2004	INPRG	Feeder Jammed	BPM3100	13110		Corrective Maintenance
<input type="checkbox"/> 3008	INPRG	Filler/Lifter System Inspection and C...	BPM3100	13160		[No T...
<input type="checkbox"/> 1211	INPRG	Relocate Guard Rails Around Compre...	BR300	11300		Co...
<input type="checkbox"/> 1202	INPRG	Condensate Return Pump Quarterly S...	BR430_01	11430_01		ma...
<input type="checkbox"/> 1285	INPRG	replace mechanical seal	BR430_01	11430_01		Co...
<input type="checkbox"/> 1379	INPRG	replace coupling to address leak	BR450	11450		ma...
<input type="checkbox"/> 1004	INPRG	Generator Overhaul	BR230	11230	4/11/23	Corrective Maintenance
<input type="checkbox"/> 41061	APPR	Inspection	BR300	11340	7/4/01	Preventive Maintenance
<input type="checkbox"/> 41071	APPR	Inspection	BR300	11340	8/3/01	Preventive Maintenance
<input type="checkbox"/> 43001	APPR	11340 PM	BR300	11340	1/11/02	Preventive Maintenance

Items per page: 10 1-10 of 182 items 1 of 19 pages



'Manage Columns' allows you to customize your view

IBM Maximo Application Suite | Manage Take a tour

Work orders

Results: 182 View: B stuff (shared) - Edited Clear all filters

Manage columns

Root /

Search

8 items selected [Clear changes](#)

<input type="checkbox"/>	actfinish	Actual Finish
<input type="checkbox"/>	actintlabcost	Actual Cost of Internal Labor
<input type="checkbox"/>	actintlabhrs	Actual Hours of Internal Labor
<input type="checkbox"/>	actlabcost	Actual Labor Cost
<input type="checkbox"/>	actlabhrs	Actual Labor Hours
<input type="checkbox"/>	actmatcost	Actual Material Cost
<input type="checkbox"/>	actoutlabcost	Actual Cost of External Labor
<input type="checkbox"/>	actoutlabhrs	Actual Hours of External Labor

Selected 8 [Clear all](#)

Work Order	wonum	<input checked="" type="checkbox"/>
Description	description	<input checked="" type="checkbox"/>
Location	location	<input checked="" type="checkbox"/>
Asset	assetnum	<input checked="" type="checkbox"/>
Scheduled Start	schedstart	<input checked="" type="checkbox"/>
Type	worktype.wtypedesc	<input checked="" type="checkbox"/>
Scheduled Finish	schedfinish	<input checked="" type="checkbox"/>
Status	status	<input checked="" type="checkbox"/>

Cancel OK

Items per page: 10 1-10 of 182 items 1-10 of 19 pages

Role Based Application – Work Orders

IBM Maximo Application Suite | Manage Take a tour

Work orders

Results: 182 View: B stuff (shared) - Edited Clear all filters Download Filter Create work order +

Class: WORKORDER,ACTIVITY x History: =0 x Is Task: =0 x Site: =BEDFORD x Status: =APPR,=INPRG x Location: B% x

Work Order	Description	Location	Asset	Scheduled Start	Scheduled Fi...	Type	Status
<input type="checkbox"/> 2004	Feeder Jammed	BPM3100	13110			Corrective Maintena...	INPRG
<input type="checkbox"/> 3008	Filler/Lifter System Inspection and C...	BPM3100	13160			Preventive Maintena...	INPRG
<input type="checkbox"/> 1211	Relocate Guard Rails Around Compre...	BR300	11300			Corrective Maintena...	INPRG
<input type="checkbox"/> 1202	Condensate Return Pump Quarterly S...	BR430_01	11430_01			Preventive Maintena...	INPRG
<input type="checkbox"/> 1285	replace mechanical seal	BR430_01	11430_01			Corrective Maintena...	INPRG
<input type="checkbox"/> 1379	replace coupling to address leak	BR450	11450				INPRG
<input type="checkbox"/> 1004	Generator Overhaul	BR230	11230	4/11/23	11/28/23 11:12...	Corrective Maintena...	INPRG
<input type="checkbox"/> 41061	Inspection	BR300	11340	7/4/01	7/9/01 11:45:2...	Preventive Maintena...	APPR
<input type="checkbox"/> 41071	Inspection	BR300	11340	8/3/01	8/8/01 11:45:2...	Preventive Maintena...	APPR
<input type="checkbox"/> 43001	11340 PM	BR300	11340	1/11/02	1/12/02 4:45:0...	Preventive Maintena...	APPR

Items per page: 10 v 1-10 of 182 items 1 v 1 of 19 pages ◀ ▶

Role Based Application – Work Orders

IBM Maximo Application Suite | Manage Take a tour

Work orders After

Results: 182 View: B stuff (shared) - Edited

Class: WORKORDER,ACTIVITY x History: =0 x Is Task: =0 x Site: =BEDFORD x Status: =APPR,=INPRG x Location: B% x

Work Order	Description	Location	Asset	Scheduled Start	Scheduled Fi...	Type	Status
2004	Feeder Jammed	BPM3100	13110			Corrective Maintena...	INPRG
3008	Filler/Lifter System Inspection and C...	BPM3100	13160			Preventive Maintena...	INPRG
1211	Relocate Guard Rails Around Compre...	BR300	11300			Corrective Maintena...	INPRG

Work orders Before

Results: 182 View: B stuff (shared) - Edited

Class: WORKORDER,ACTIVITY x History: =0 x Is Task: =0 x Site: =BEDFORD x Status: =APPR,=INPRG x Location: B% x

Work Order	Status	Description	Location	Asset	Scheduled Start	Type
wonum	=APPR,=INPRG	description	B%	assetnum	schedstart	worktype.wtypedesc
2004	INPRG	Feeder Jammed	BPM3100	13110		Corrective Maintenance
3008	INPRG	Filler/Lifter System Inspection and C...	BPM3100	13160		[No Title]ve Maintenance

Start Center vs Operational Dashboard

Start Center 'Portlets'

- Quick Insert
- Favorite Applications
- Inbox / Assignments
- KPI Graph
- KPI List

- Result Set

- ~~Bulletin Board~~ until 9.1
- Report List ???

Operational Dashboard 'Cards'

- Quick Actions
- Favorites
- **Workflow**
- KPI Value
- KPI Chart (Trend)
- KPI Comparison
- Work Queues
- *Value*
- *Table*
- Report List ($\geq 9.x$)

Operational Dashboard - Top

Operational dashboard

Page last updated: 5/2/25 9:50:45 am

Demo

Demonstration / Development Dashboard Private

Overdue Emergency Work

▲ Over target by 29.00

31 work orders

▲ 0.00% from last refresh

Overdue PM Work

▲ Over target by 410.00

415 work orders

▲ 0.00% from last refresh

PM Performance

● Under target by 37.47

57.53 %

▲ 0.00% from last refresh

Health of Assets for PM Work

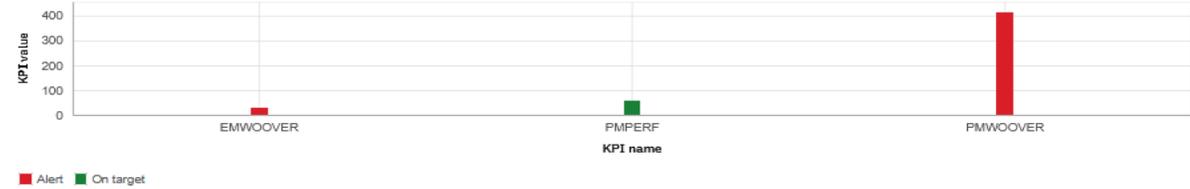
● Under target by 90.00

0

0% from last refresh

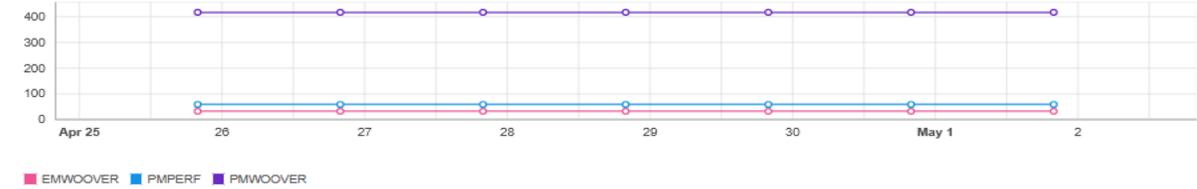
Selected KPI comparison

Last updated on 5/2/25 9:50:50 am



Safety critical backlog

Last updated on 5/2/25 9:50:50 am



Favorites

Favorites subtitle

- [Work Orders](#)
- [Workflow Assignments](#)
- [Scheduling Dashboard](#)
- [Work Order Tracking](#)
- [Service Requests](#)
- [Quick Reporting](#)
- [Locations](#)
- [Assets](#)
- [Purchase Requisitions](#)
- [Inventory](#)
- [Map Manager](#)

Quick actions

- [Create work order](#)
[Work Order Tracking](#)
- [Create service request](#)
[Service Requests](#)
- [Create purchase request](#)
[Purchase Requisitions](#)
- [Create job plan](#)
[Job Plans](#)
- [Create PM](#)
[Preventive Maintenance](#)
- [Create Location](#)
[Locations](#)

Workflow assignments due soon

Assignment	Due Date
<input type="checkbox"/> Review PR for Approval Site BEDFORD, PR 1009	▲ 6/27/24 5:33:10 pm
<input type="checkbox"/> Review PR for Approval Site BEDFORD, PR 1008	▲ 6/27/24 5:32:49 pm

Items per page: 4 | 1-2 of 2 items | 1 of 1 pages

Work queues

Last updated on 5/2/25 9:50:50 am

Queue Name	Description	Count	Priority
OPEN BOILER WORK	Open Work on Boiler Hierar...	158	3
OPEN WORK WHERE I AM L...	APPR and INPRG work ord...	3	2

Operational Dashboard – Bottom

1–2 of 2 items

1 of 1 pages

Inventory Favs

a little more than inventory

- [Item Master](#)
- [Inventory](#)
- [Inventory Usage](#)
- [Companies](#)
- [Service Items](#)
- [Inventory Receiving](#)

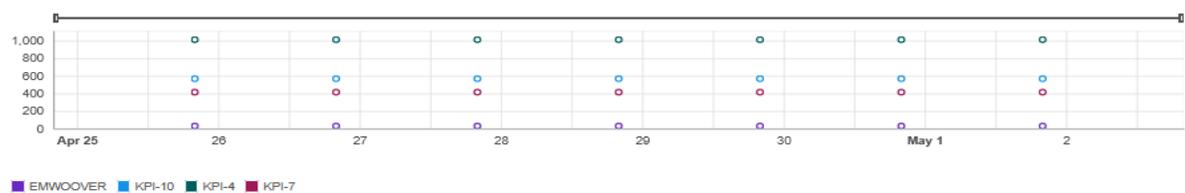
Too many quick actions

Each action takes 2 rows

- [Create Asset Templates](#)
[Asset Templates](#)
- [Create Assets](#)
[Assets](#)
- [Create Calendars](#)
[Calendars](#)
- [Create Classifications](#)
[Classifications](#)

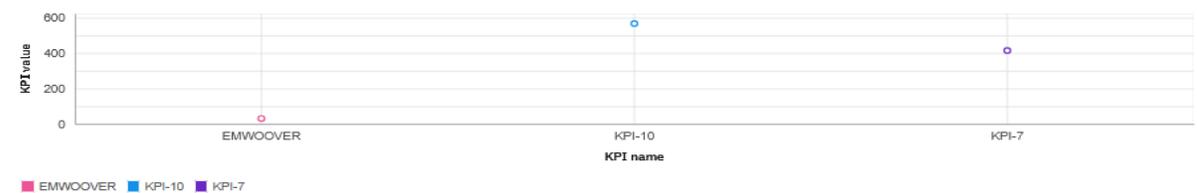
KPI Chart / Trend Tile

Last updated on 5/2/25 9:50:50 am



Overdue Work Comparison

Last updated on 5/2/25 9:50:50 am



Kurve Placeholder



No data
Use the edit panel to add content

Value Card

Sample

TEST

Table Card

Sample

Person	Name	Primary E-mail
<input type="radio"/>	TEST	
<input type="radio"/>	ABBY	abby.rhodes@test.com
<input type="radio"/>	SANCHEZ	a.sanchez12@helwig.com
<input type="radio"/>	ALEX@A3JGROUP.COM	Alex Walter alex@a3jgroup.com

Items per page: 8

1–8 of 196 items

1 of 25 pages

Work queues

Success! Work queue OPEN WORK WHERE I AM LEAD has been created.

Results: 2

Work queue name	Description	Priority	Count	State
OPEN BOILER WORK	Open Work on Boiler Hierarc...	3	156	Active
OPEN WORK WHERE I AM LE...	APPR and INPRG work order...	2	3	Active

Items per page: 10 1-2 of 2 items 1 of 1 pages

Work queues

Work Queue subtitle

Queue Name	Description	Count	Priority
OPEN BOILER WO...	Open Work on Boil...	156	3
OPEN WORK WHE...	APPR and INPRG ...	3	2

1-2 of 2 items 1 of 1 pages

Work queues

Work Queue subtitle

Queue Name	Description	Count	Priority
OPEN BOILER WO...	Open Work on Boil...	156	3
OPEN WORK WHE...	APPR and INPRG ...	5	2

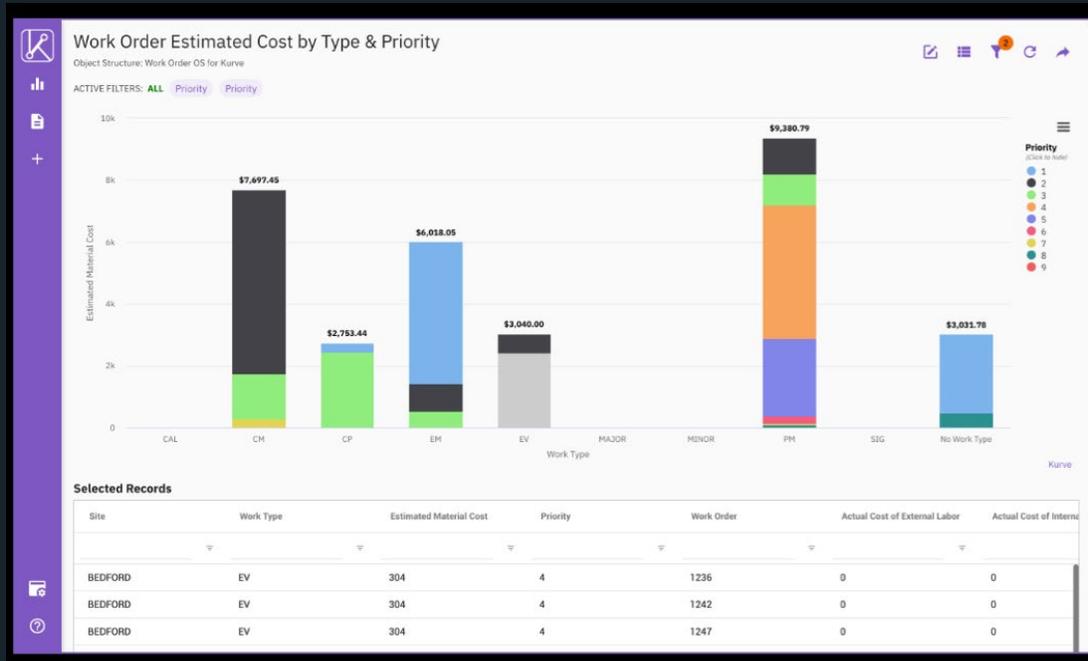
OPEN WORK WHERE I AM LEAD

1-2 of 2 items 1 of 1 pages

Substitution Variables work in Work Queue Queries

Third Party Card

- Bring external presentation into Maximo



PM Performance

Under target by 36.95

58.05 %

0.00% from last refresh

Health of Assets for PM Work

Under target by 90.00

0 %

0% from last refresh

Workflow assignments due soon

Assignment	Due Date
No data	

External Content

[Back To Online Calculator](#)

[Super Fullscreen!](#)

You are outside the CCPA jurisdiction.

Third Party Card

- Bring external presentation into Maximo
- Needs to be an embeddable url
- This is Kurve as an example

The screenshot displays a Maximo dashboard with the following components:

- PM Performance:** Under target by 36.95, 58.05%, 0.00% from last refresh.
- Health of Assets for PM Work:** Under target by 90.00, 0%, 0% from last refresh.
- Workflow assignments due soon:** A table with columns for Assignment and Due Date.
- Work Order Estimated Cost by Type & Priority:** A stacked bar chart showing estimated material cost by work type and priority. The chart includes a legend for priority levels (1-9) and a table of selected records below.

Site	Work Type	Estimated Material Cost	Priority	Work Order	Actual Cost of External Labor	Actual Cost of Interns
BEDFORD	EV	304	4	1236	0	0
BEDFORD	EV	304	4	1242	0	0
BEDFORD	EV	304	4	1247	0	0

WO Intelligence – Problem Code Recommendations

New GenAI feature recommends problem codes to assist with existing challenges faced by customers to address poor quality (or missing) work order data, impacting effective maintenance prioritization decisions as well as time spent on review and approval.

- AI model trained using long and short descriptions from a small set of related work orders
- Work Orders displays the AI recommendations for review/accept
 - Uses new IBM AI Design UI elements incorporated into Graphite
 - Provides confidence score of the predictions
- Work Queue surfaces the top AI recommendation to accept

The screenshot displays the 'Work orders' interface. The main form includes a 'Description' field with the text 'Compressor pump vibrations at high operational load'. Below this is a rich text editor with a toolbar containing 'Edit', 'Insert', and 'Format' options, along with text formatting icons and a font size of 12pt. The form also includes fields for 'Work type' (CM), 'Priority' (1), 'Reported by' (Edward Smith), 'Owned by' (Edward Smith), 'Asset' (11430), 'Location' (BR430), and 'Failure class' (PUMP). A 'Problem code' field is highlighted with a red box, showing the recommendation 'HIGHPRES' with an 'AI' icon and a search icon.

The 'Select problem code' modal window is open, displaying a table of recommendations:

Problem code	Description	Confidence
<input checked="" type="radio"/> AI HIGHPRES	High pressure	60%
<input type="radio"/> AI LEAK	Leaking	55%
<input checked="" type="radio"/> AI LOWPRES	Low pressure	50%
<input type="radio"/> LOWVOL	Low volume	
<input type="radio"/> STOPPED	Stopped	

The modal also includes a search bar, 'Items per page: 10', '1 - 5 of 5 items', and '1 of 10 pages' navigation. At the bottom, there are 'Cancel' and 'OK' buttons.

Train the model on your data

Work Order Intelligence

AI model trained on customer data.

Suggests top 3 failure code inferences based on work orders textual data on desc, long desc, log, tasks.

Automated deployment and learning on new Manage objects and data structures, communicating with watsonx through a local broker.

The screenshot shows a web application interface for editing a work order. A modal window titled 'Recommendation' is open, displaying a table of suggested problem codes. The table has columns for 'Problem code', 'Description', and 'Confidence'. The first row is selected with a radio button.

Problem code	Description	Confidence
<input checked="" type="radio"/> HIGHPRES	High pressure	90%
<input type="radio"/> LEAK	Leaking	85%
<input type="radio"/> LOWPRES	Low pressure	70%

The modal also includes a 'Regenerate' button and 'Cancel' and 'Apply' buttons at the bottom. The background interface shows fields for 'Description', 'Work type' (CM), 'Reported by' (Edward Smith), 'Asset' (11430), 'Location' (BR430), and 'Failure class' (PUMP).

How to train your AI dragon?



How to train your dragon? – AI Configuration App

IBM Maximo Application Suite | AI configuration

Summary / WOPROBLEMCODE

Problem code classification

Refresh Actions

WOPROBLEMCODE configuration is inactive.

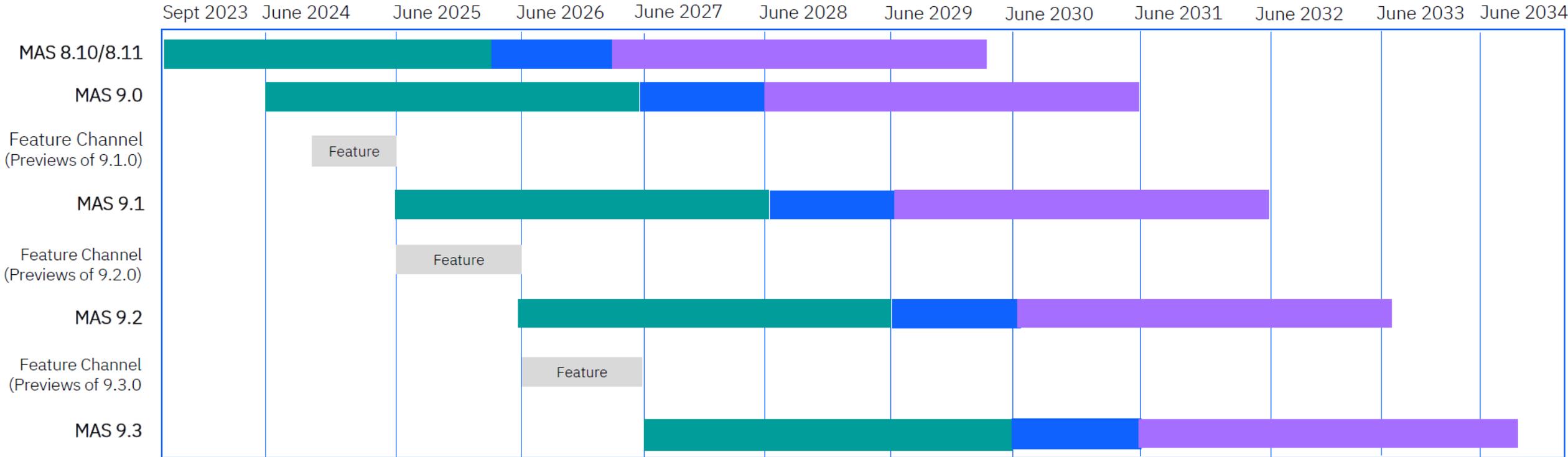
Target for	Model	Training	Inference
<u>Object structure</u> MXAPIWODETAIL <u>Inference for</u> PROBLEMCODE	<u>Template</u> pcc <u>Template version</u> 1.0.0 <u>Model ID</u> Unspecified	<u>Training invoke channel</u> AITRAINWOPROBLEMCODE <u>Training filter</u> AITRAINFILTER	<u>Inference invoke channel</u> AIINFWOPROBLEMCODE <u>Inference filter</u> AIINFERENCEFILTER <u>Inference type</u> CLASSIFICATION

Model training log

Start date	Complete where	Message
 <p>You don't have any model training logs yet.</p>		

MAS Lifecycle: 3+1+3 with 12-month release cadence

**Please review MAS SaaS policies for their release cadence



- Follows 3+1+3 lifecycle
- Release every 12 months (9.x)
 - Monthly maintenance updates for 36 months (Base Support)
 - Initial Extended Support for another 12 months
 - Ongoing Extended Support for another 36 months



*Usage + Existing + New Sev1 Critical Defect Fixes (no proactive security fixes)
 *Usage + Existing Fixes only

Reference Links

- [Upgrade checklist – this has the reference to the customization archive](#)
- [Upgrading from Maximo Asset Management to IBM Maximo Manage](#)
- [Moving from EAM to Manage Blog](#)
- [What's new with Maximo Manage 8.0 - 8.7](#)
- [Application Suite 8.8 and later – continuous delivery model](#)
- [Customization Standards](#)
- [Classname Prefixes for Industry Solutions](#)
- [MAS Authentication options](#)
- [Maximo Application Suite Admin APIs 8.11.x](#)
- [IBM REST API Guide](#)
- [Maximo Automation Script Wiki](#)
- [MAS 8.11 – Multiple Identity Providers](#)
- [Generating Entity Relationship Documents \(ERDs\)](#)
- [Role Based Applications – Work Orders](#)
- [Role Based Applications – Operational Dashboard](#)
- [Prepare for MAS: Utilizing S3 Storage for Attached Documents in 7.6.1](#)
- [Navigating 7.x End of Support](#)
- [Asset Life-Cycle Management and AI](#)
- [Manage 9.0](#)
- [Join the IBM Maximo Product Updates Group](#)
- [IBM Maximo Product Updates Group – for Members](#)
- [Navigation differences video – Manage vs. 7.6.x](#)
- [Configuring Screen Layout and CSS in MAS 9](#)

QUESTIONS?

