IBM Maximo

Maximo Mobile

SouthWest MUG - 2023

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Sustainability Software

The human experience is transforming

New Ways of Working with Mobility and AI

AI-Based Assistance

Asset & Digital Twin Info

Asset Operating History

Diagnostic Interfaces
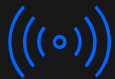
Wearables/ Biometrics

Mobile Workspace

Safety Sensors

Remote Expert Assistance
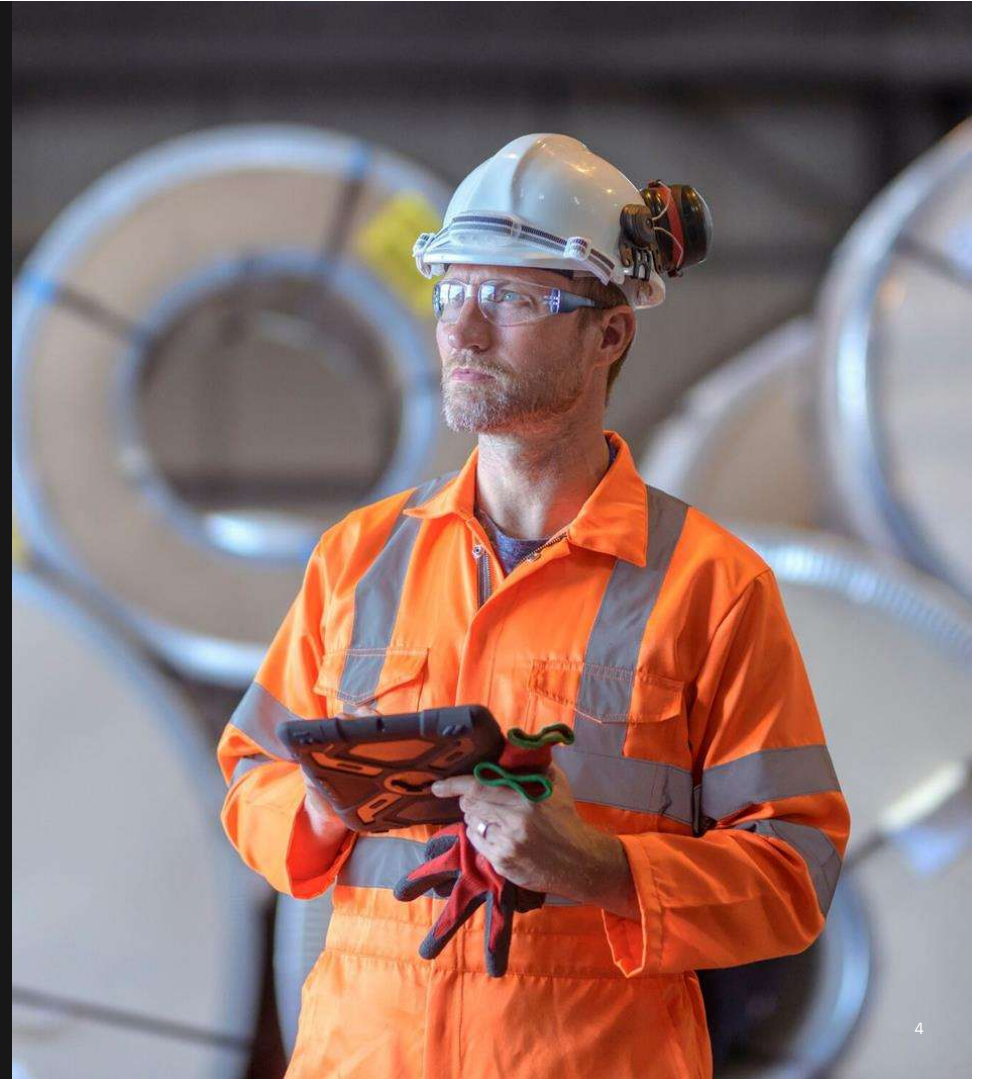
Maximo Mobile

Next Generation User Experience

1 application, 1 role-based interface

Intelligent workflows = blue button

Intelligent forms = configurability

Connected and disconnected

Trustworthiness: data quality is higher,
 and real-time updates

Downloadable from:

Apple App
Store

Google Play
Store

*also available for MS Windows

DEMO

IBM Customer Enhancement Request (Idea) Process

Customer Submits > **Review** > **Decide** > **Deliver**

Submitted

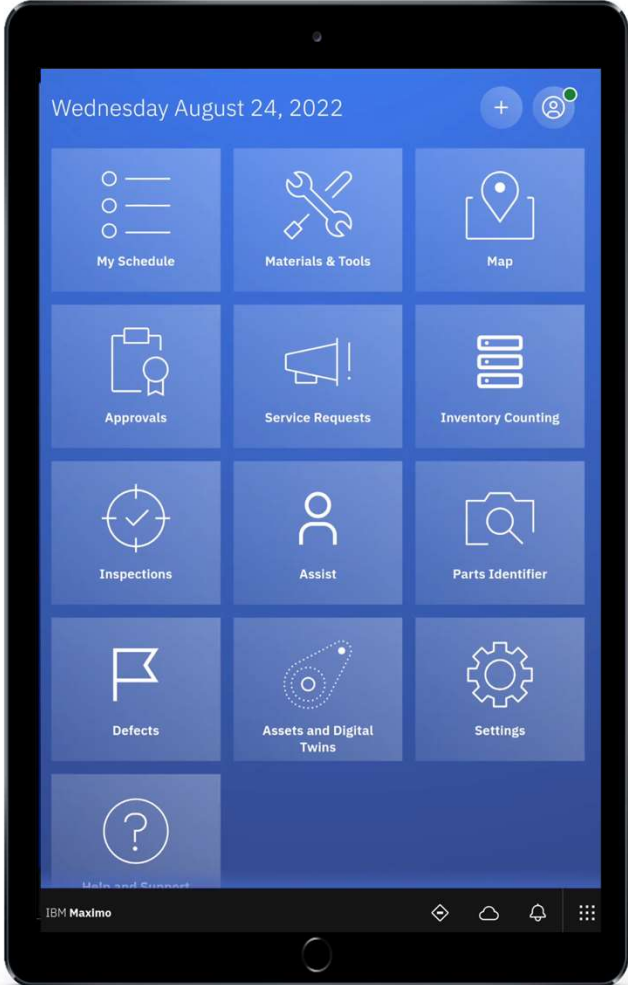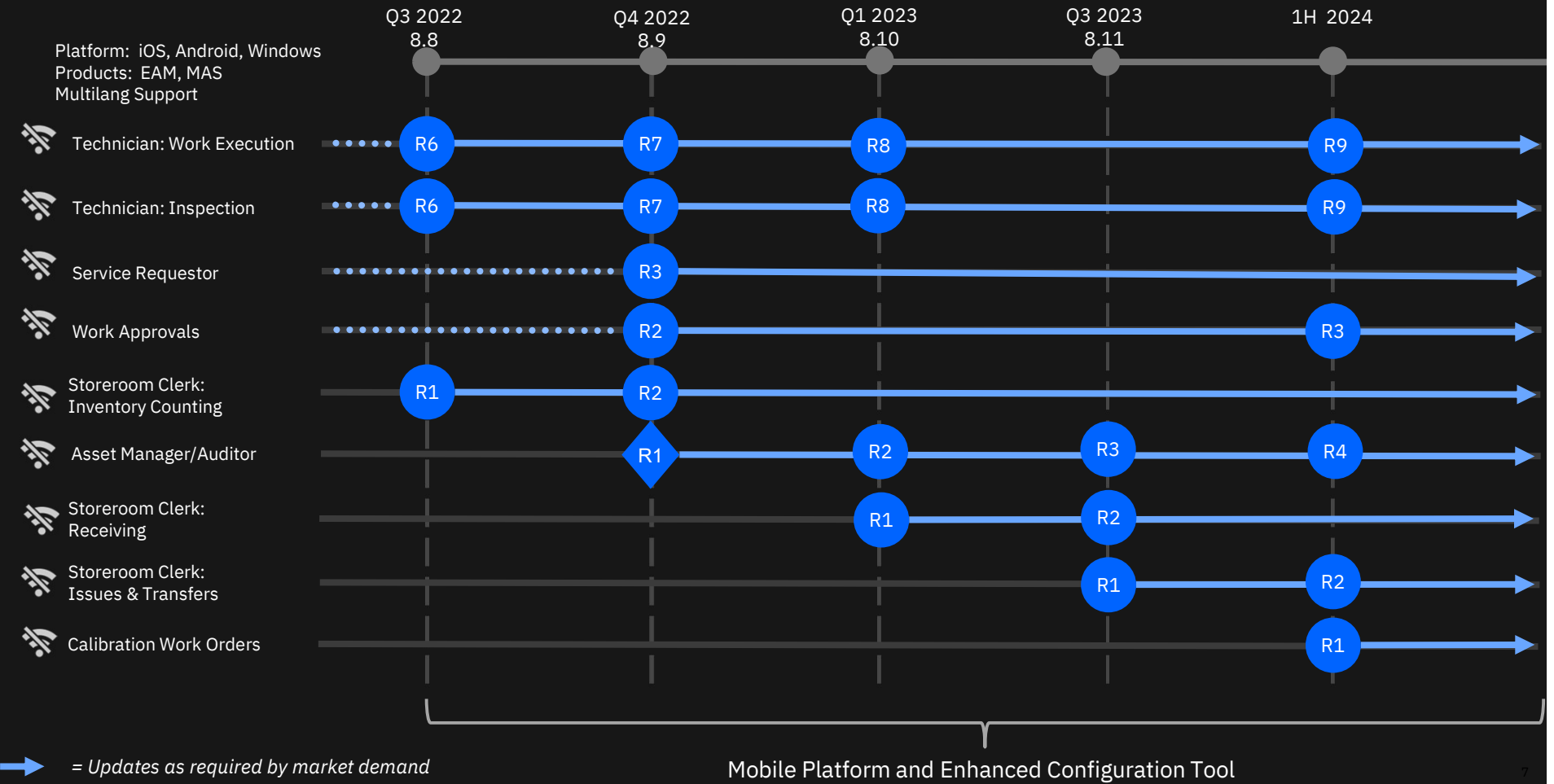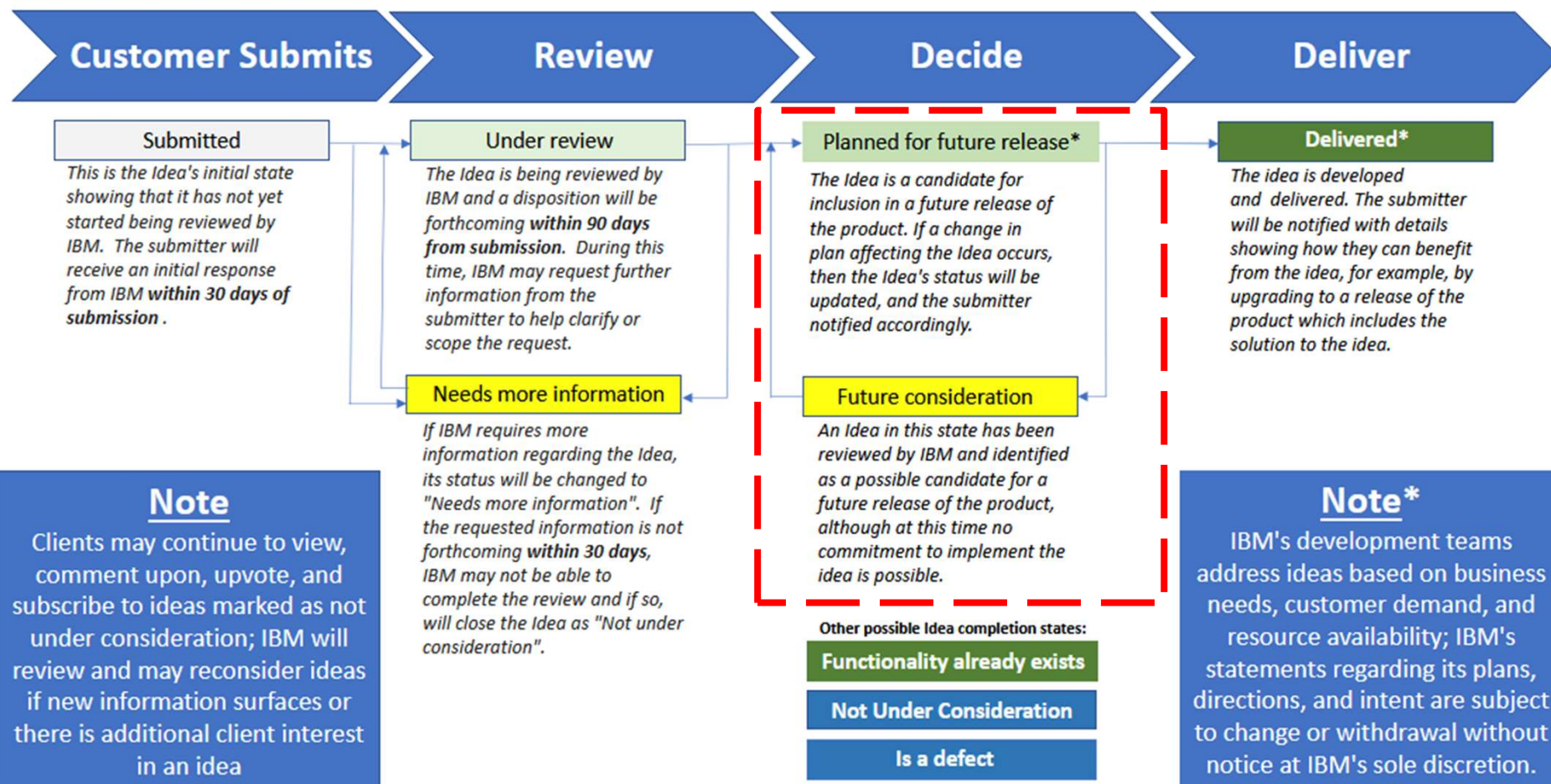*This is the Idea's initial state showing that it has not yet started being reviewed by IBM. The submitter will receive an initial response from IBM **within 30 days of submission** .*

Under review

*The Idea is being reviewed by IBM and a disposition will be forthcoming **within 90 days from submission**. During this time, IBM may request further information from the submitter to help clarify or scope the request.*

Needs more information

*If IBM requires more information regarding the Idea, its status will be changed to "Needs more information". If the requested information is not forthcoming **within 30 days**, IBM may not be able to complete the review and if so, will close the Idea as "Not under consideration".*

Planned for future release*

The Idea is a candidate for inclusion in a future release of the product. If a change in plan affecting the Idea occurs, then the Idea's status will be updated, and the submitter notified accordingly.

Future consideration

An Idea in this state has been reviewed by IBM and identified as a possible candidate for a future release of the product, although at this time no commitment to implement the idea is possible.

Delivered*

The idea is developed and delivered. The submitter will be notified with details showing how they can benefit from the idea, for example, by upgrading to a release of the product which includes the solution to the idea.

Other possible Idea completion states:

Functionality already exists

Not Under Consideration

Is a defect

Note

Clients may continue to view, comment upon, upvote, and subscribe to ideas marked as not under consideration; IBM will review and may reconsider ideas if new information surfaces or there is additional client interest in an idea

Note*

IBM's development teams address ideas based on business needs, customer demand, and resource availability; IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion.

Questions?